

HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
100177	CAPE CANAVERAL HOSPITAL	701 W COCOA BEACH CAUSEWAY
161351	AVERA HOLY FAMILY HOSPITAL	826 NORTH 8TH STREET
241359	AVERA MARSHALL REGIONAL MEDICAL CTR	300 SOUTH BRUCE STREET
281329	AVERA ST ANTHONY'S HOSPITAL	300 NORTH 2ND ST
281331	AVERA CREIGHTON HOSPITAL	P O BOX 186, 1503 MAIN ST
430012	AVERA SACRED HEART HOSPITAL	501 SUMMIT
430013	AVERA QUEEN OF PEACE	525 N FOSTER
430014	AVERA ST LUKES	305 S STATE ST
430016	AVERA MCKENNAN HOSPITAL & UNIVERSITY HEALTH CENTER	1325 S CLIFF AVE PO BOX 5045
430095	AVERA HEART HOSPITAL OF SOUTH DAKOTA LLC	4500 W 69TH ST
431310	AVERA FLANDREAU HOSPITAL - CAH	214 NORTH PRAIRIE AVENUE
431324	AVERA WESKOTA MEMORIAL MEDICAL CENTER - CAH	604 1ST ST NE

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Address 2	Address 3	City	State
		COCOA BEACH	FL
		ESTHERVILLE	IA
		MARSHALL	MN
		O' NEILL	NE
		CREIGHTON	NE
		YANKTON	SD
		MITCHELL	SD
		ABERDEEN	SD
		SIOUX FALLS	SD
		SIOUX FALLS	SD
		FLANDREAU	SD
		WESSINGTON SPRINGS	SD

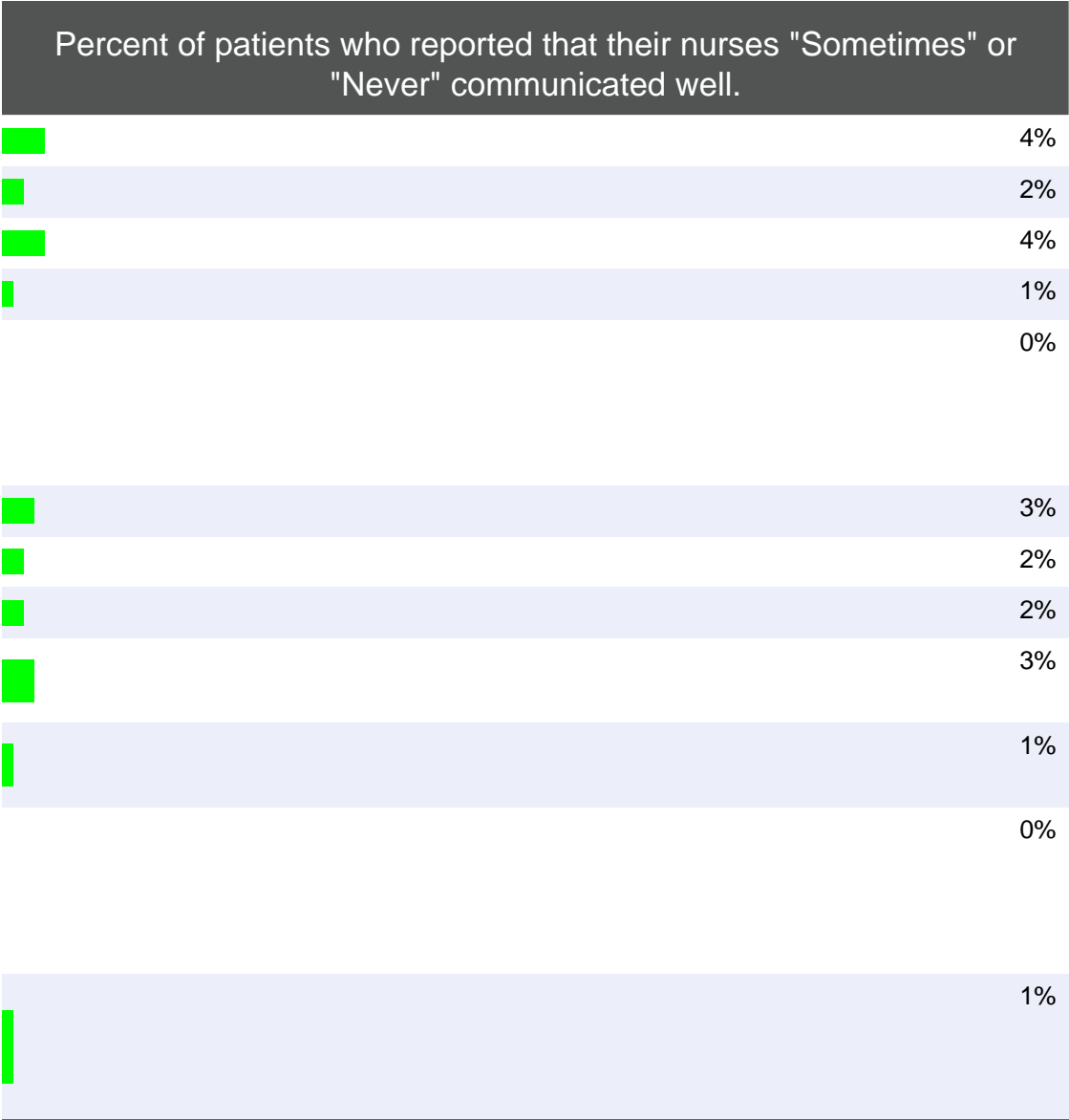
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ZIP Code	County Name	Phone Number
32932	BREVARD	3217997111
51334	EMMET	7123622631
56258	LYON	5075379661
68763	HOLT	4023362611
68729	KNOX	4023585700
57078	YANKTON	6056688000
57301	DAVISON	6059952000
57401	BROWN	6056225000
57117	MINNEHAHA	6053227814
57108	MINNEHAHA	6059777000
57028	MOODY	6059972433
57382	JERAULD	6055391201

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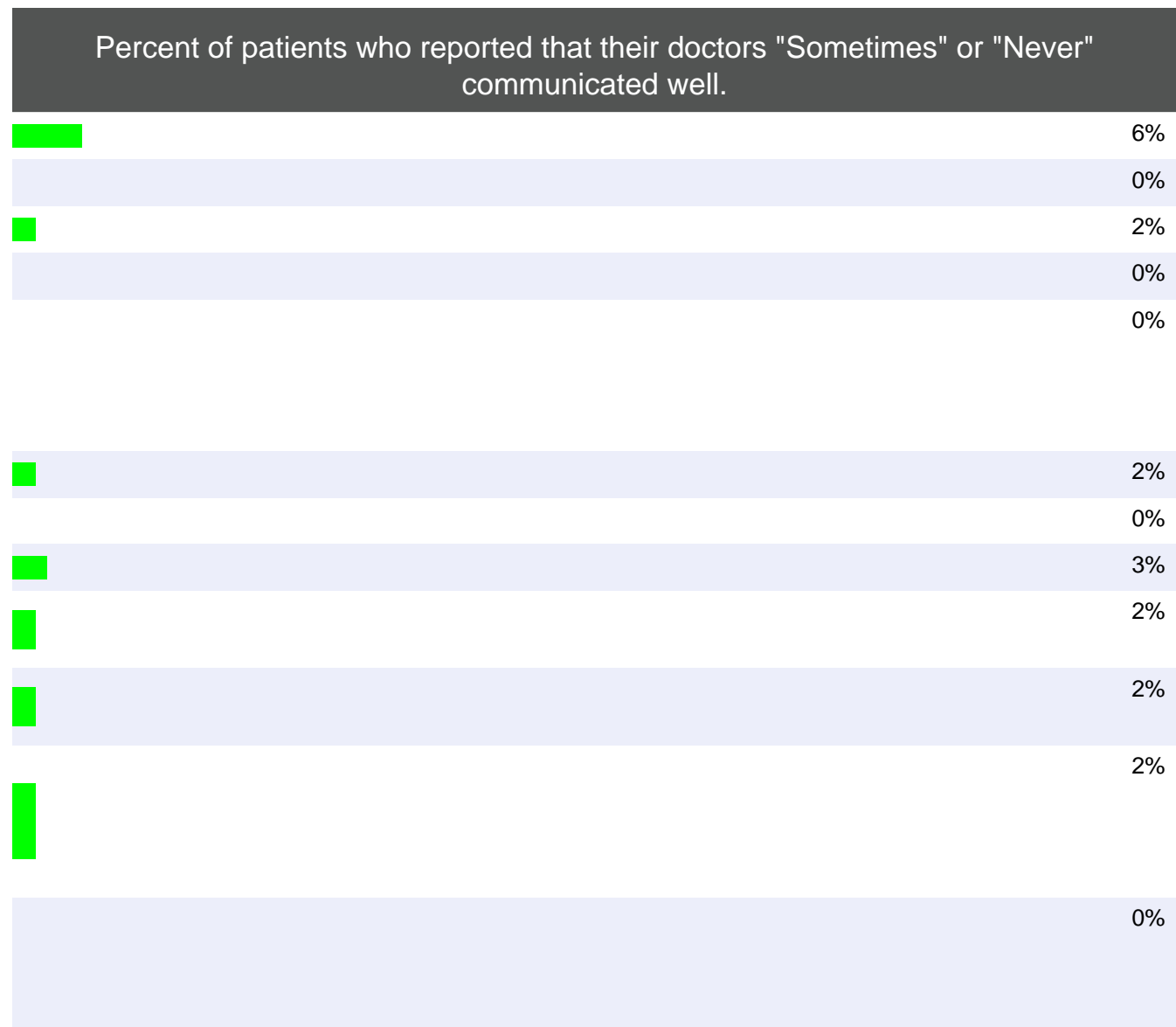
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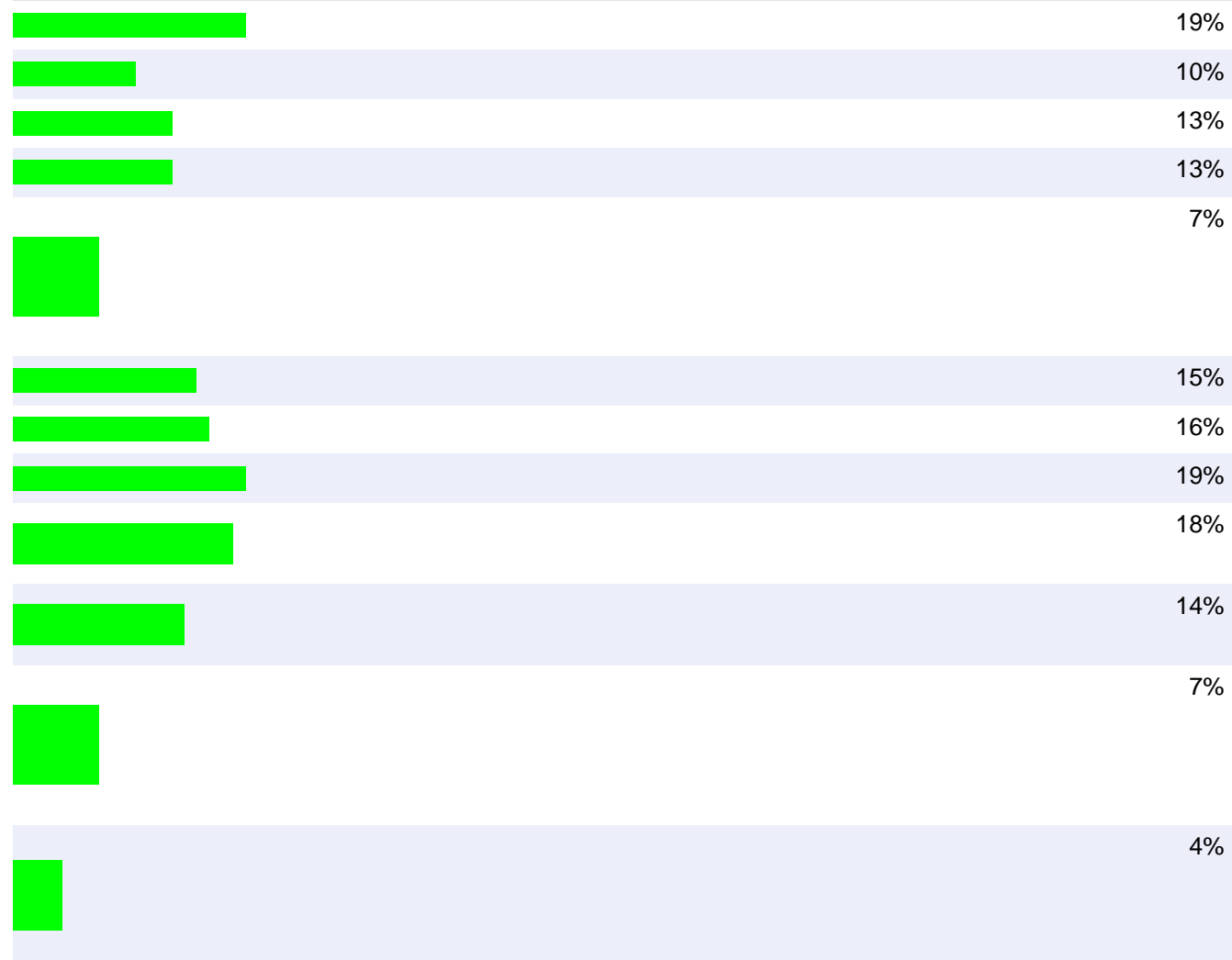
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Percent of patients who reported that their doctors "Usually" communicated well.



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Percent of patients who reported that their doctors "Always" communicated well.



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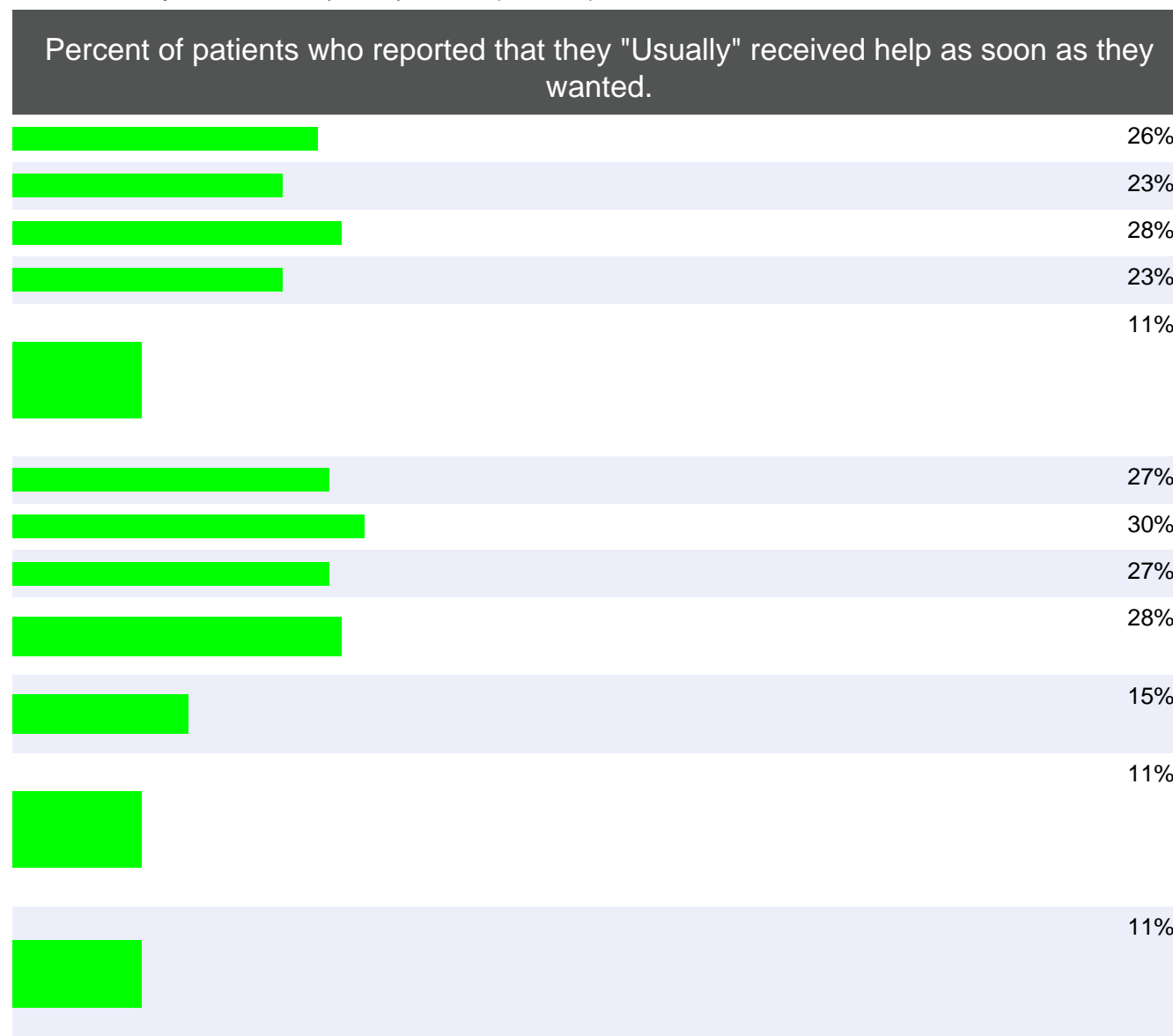
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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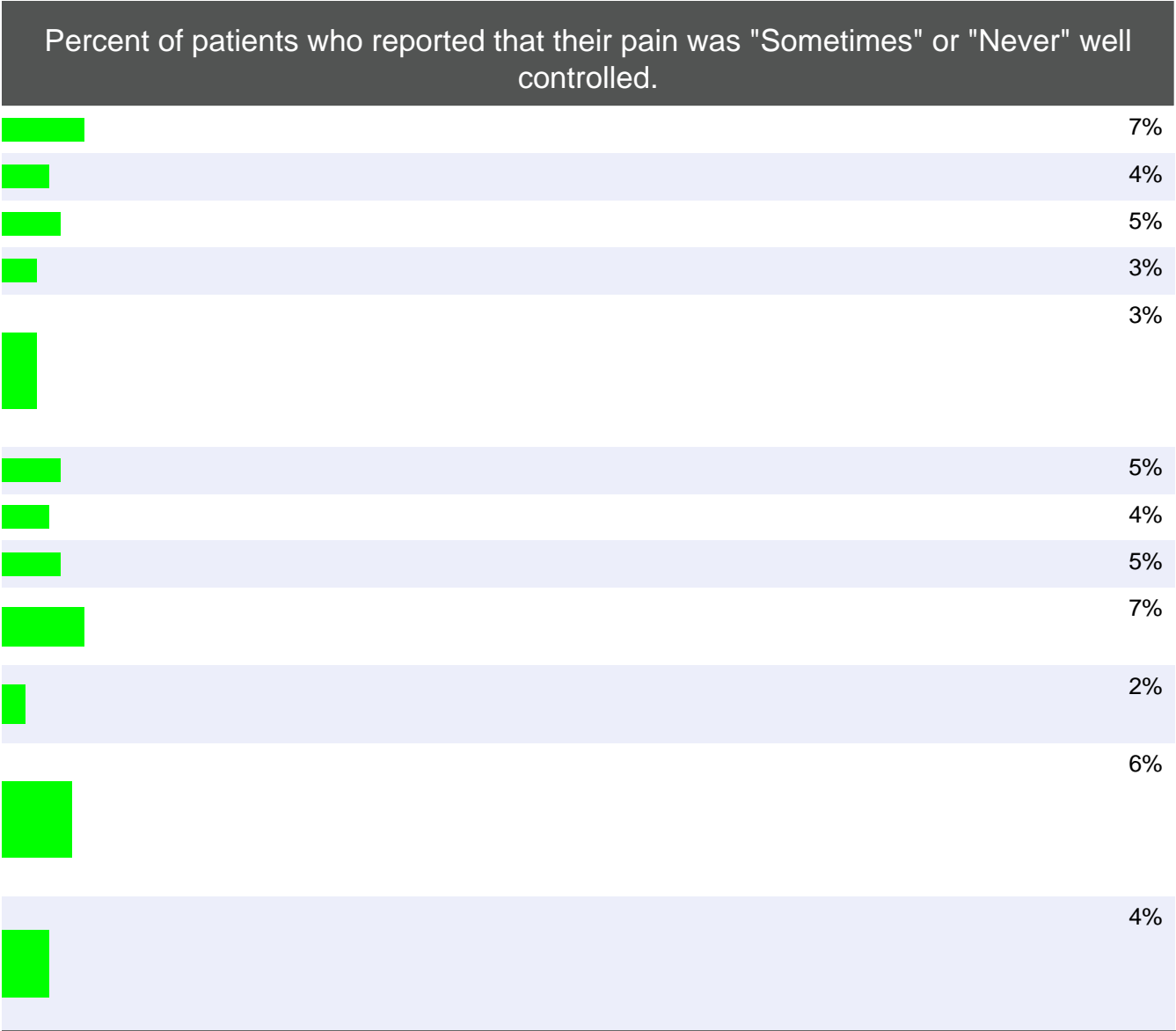
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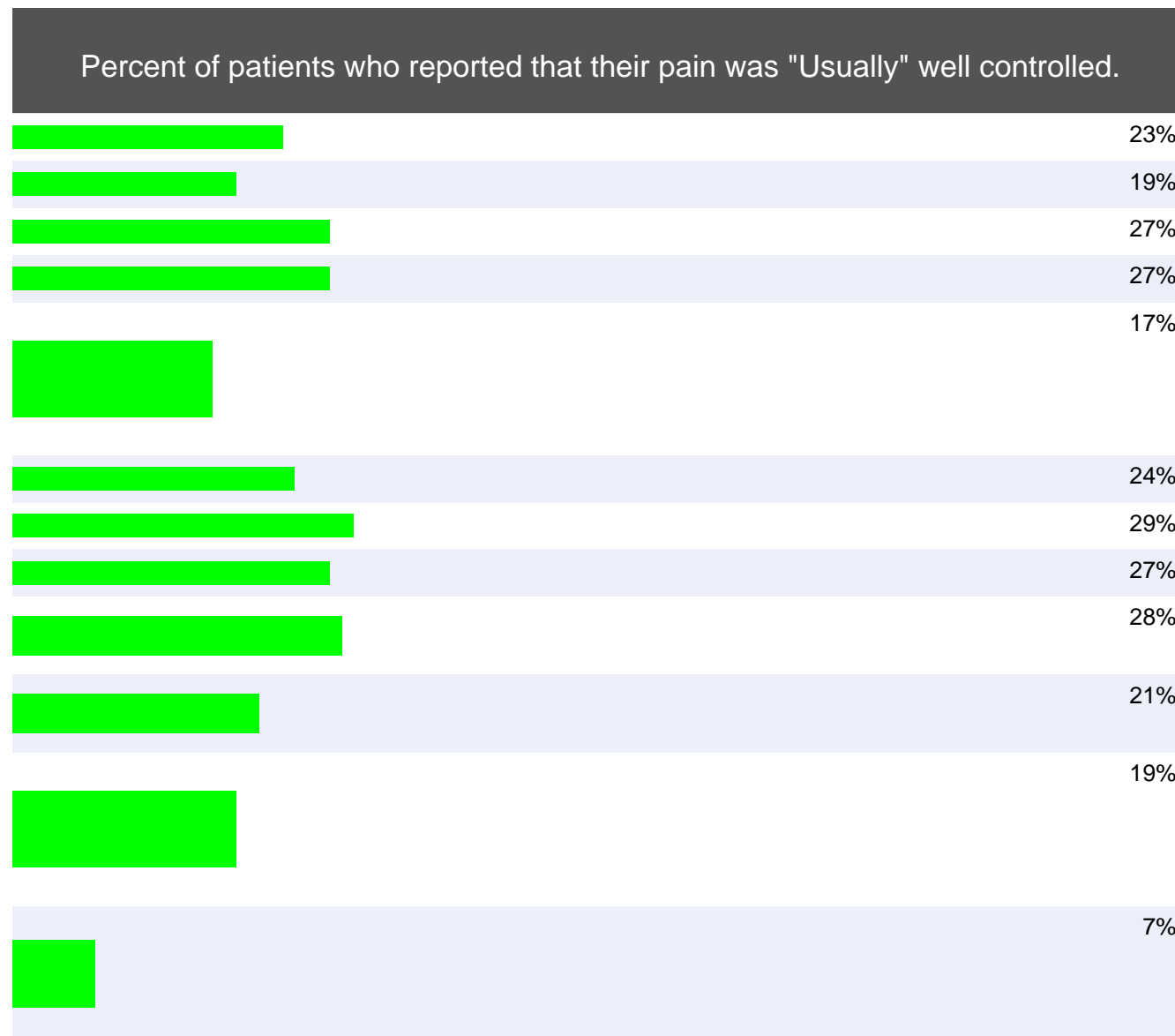
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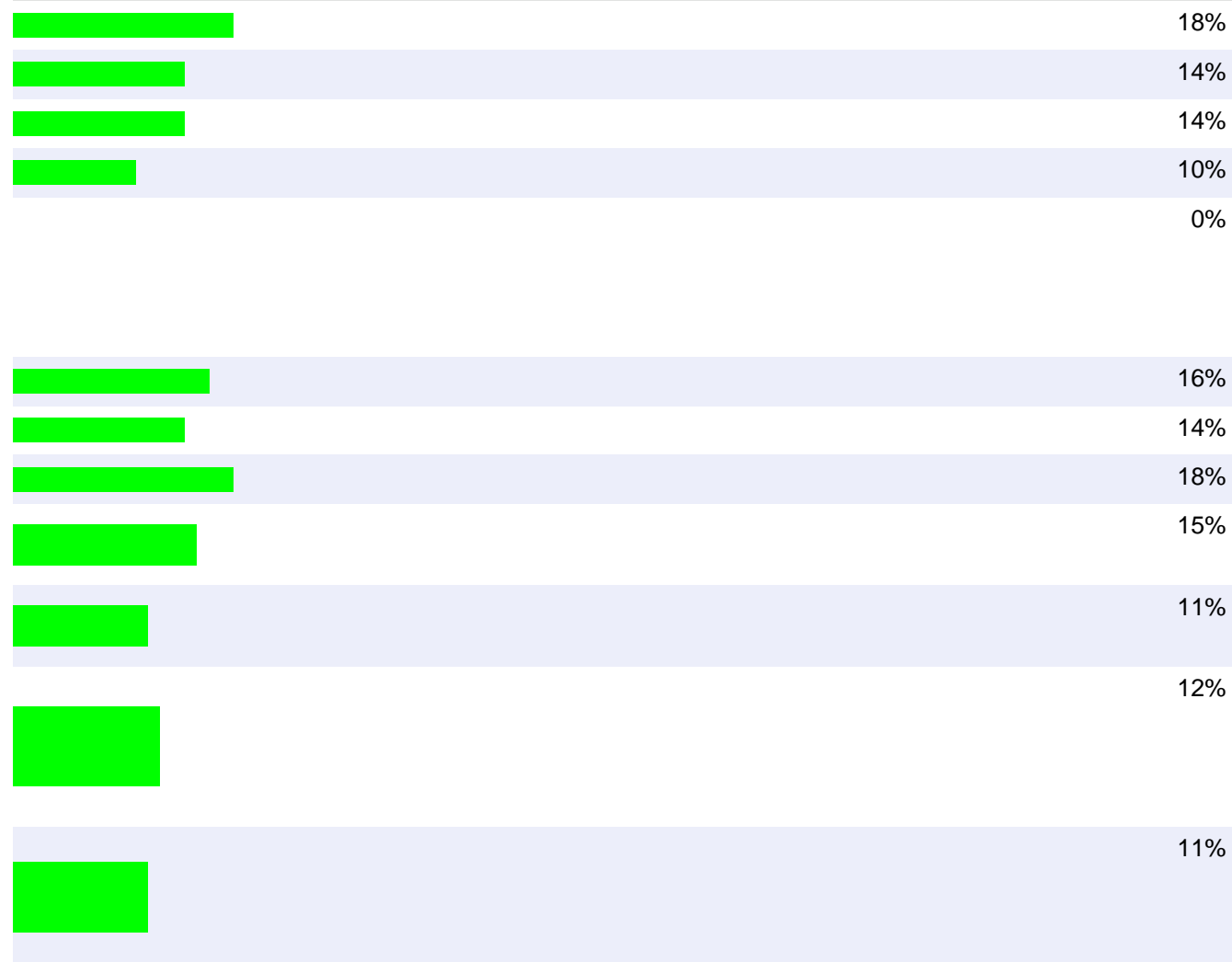
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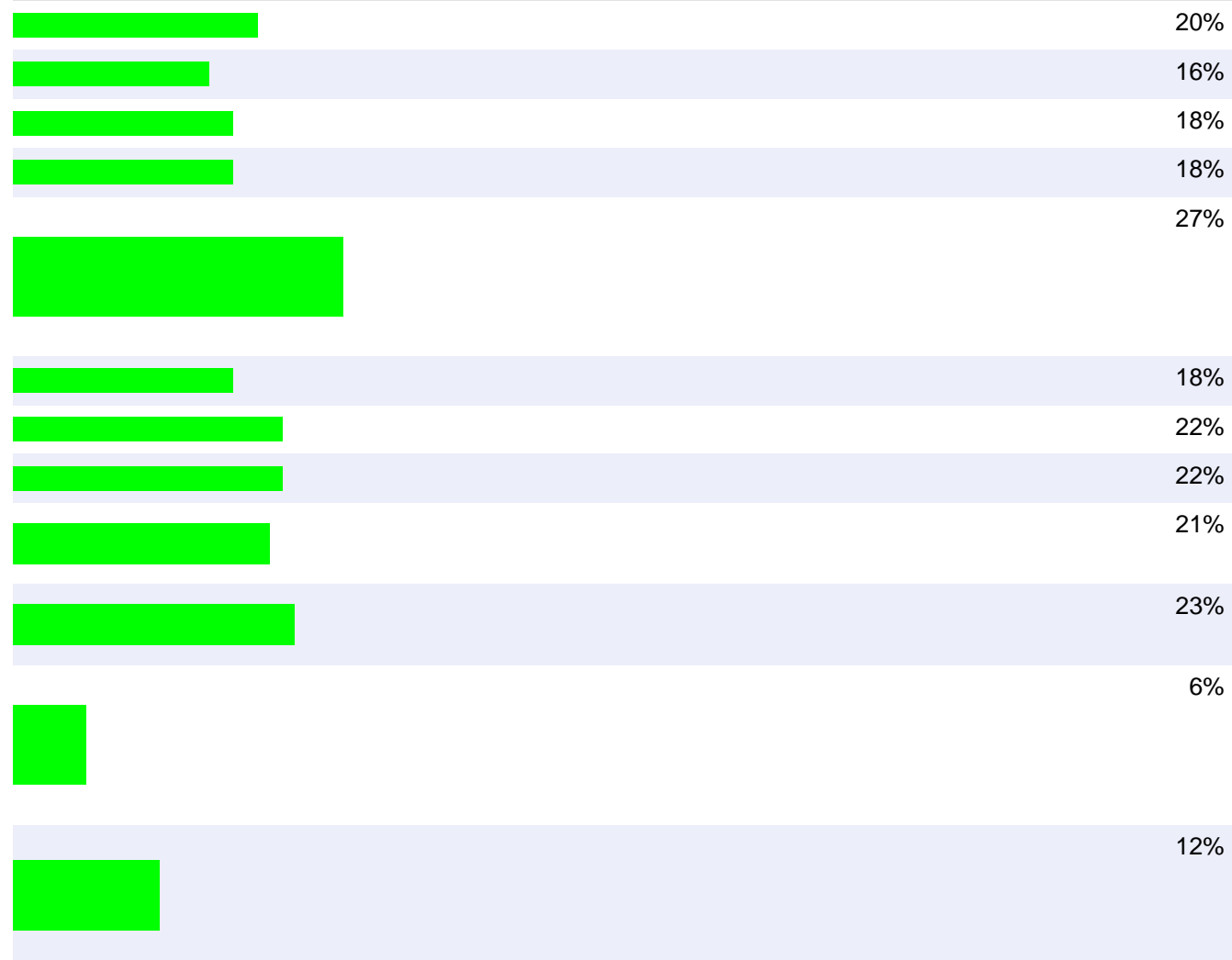
Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



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Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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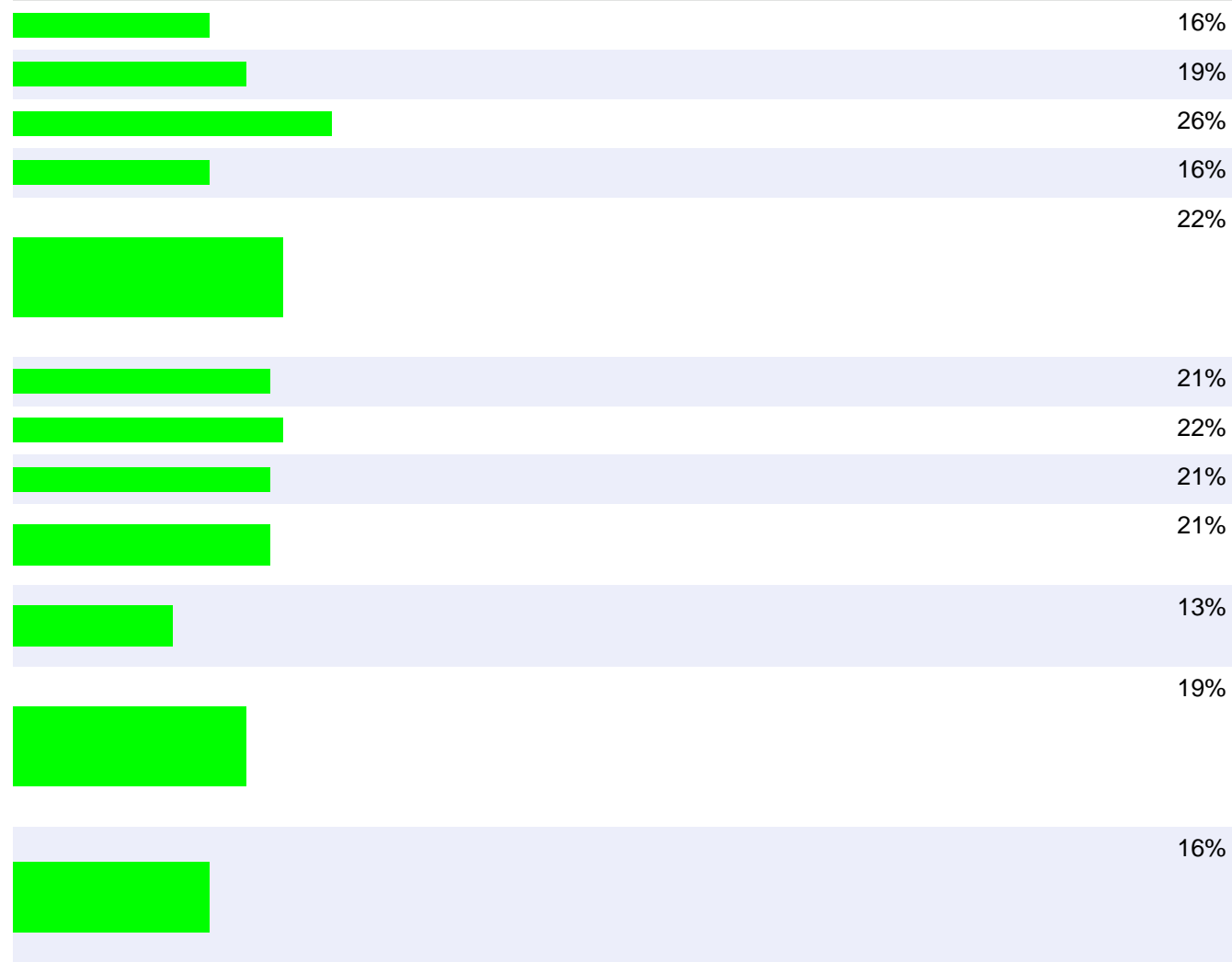
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Percent of patients who reported that their room and bathroom were "Usually" clean.



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Percent of patients who reported that their room and bathroom were "Always" clean.



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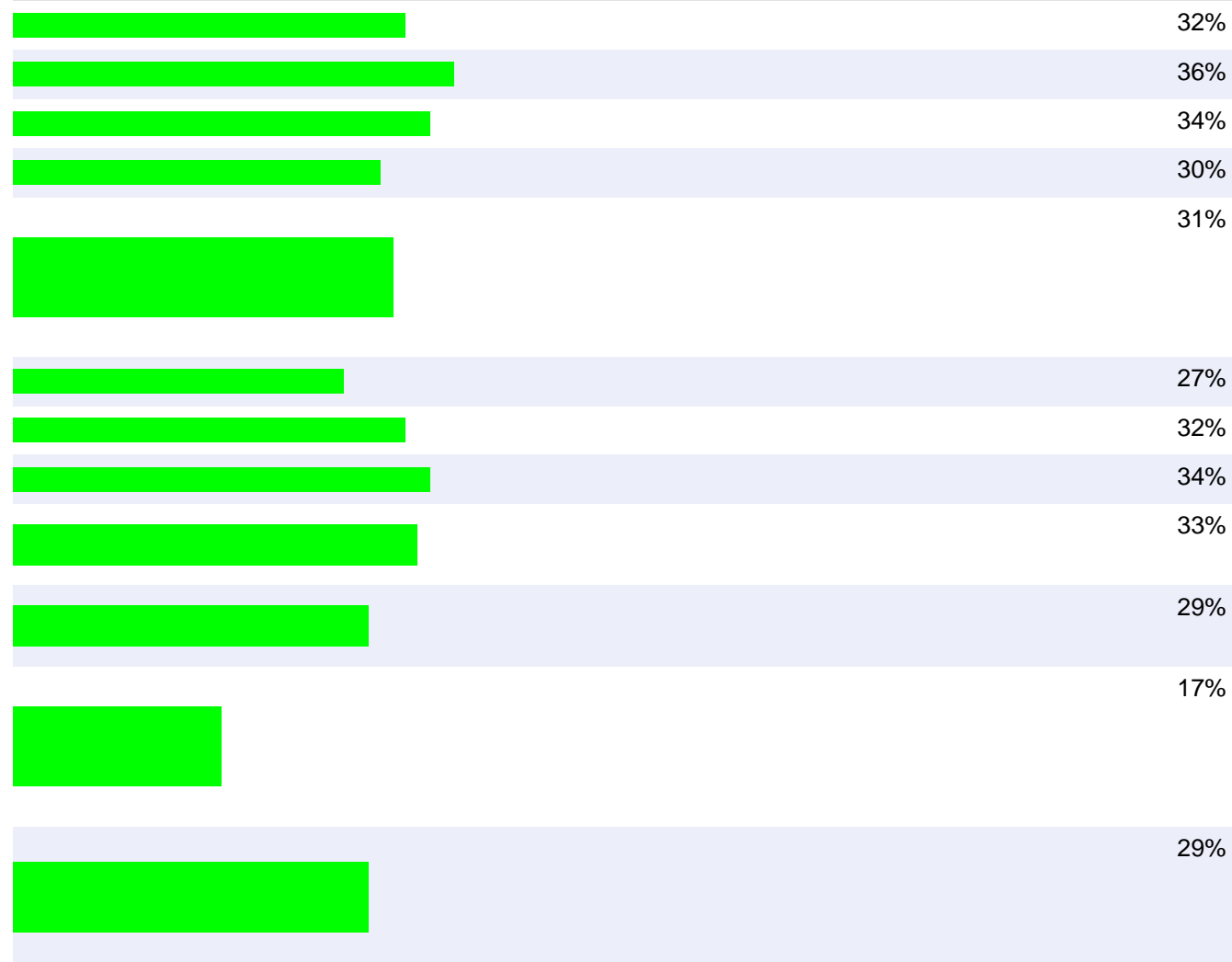
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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Percent of patients who reported that the area around their room was "Usually" quiet at night.



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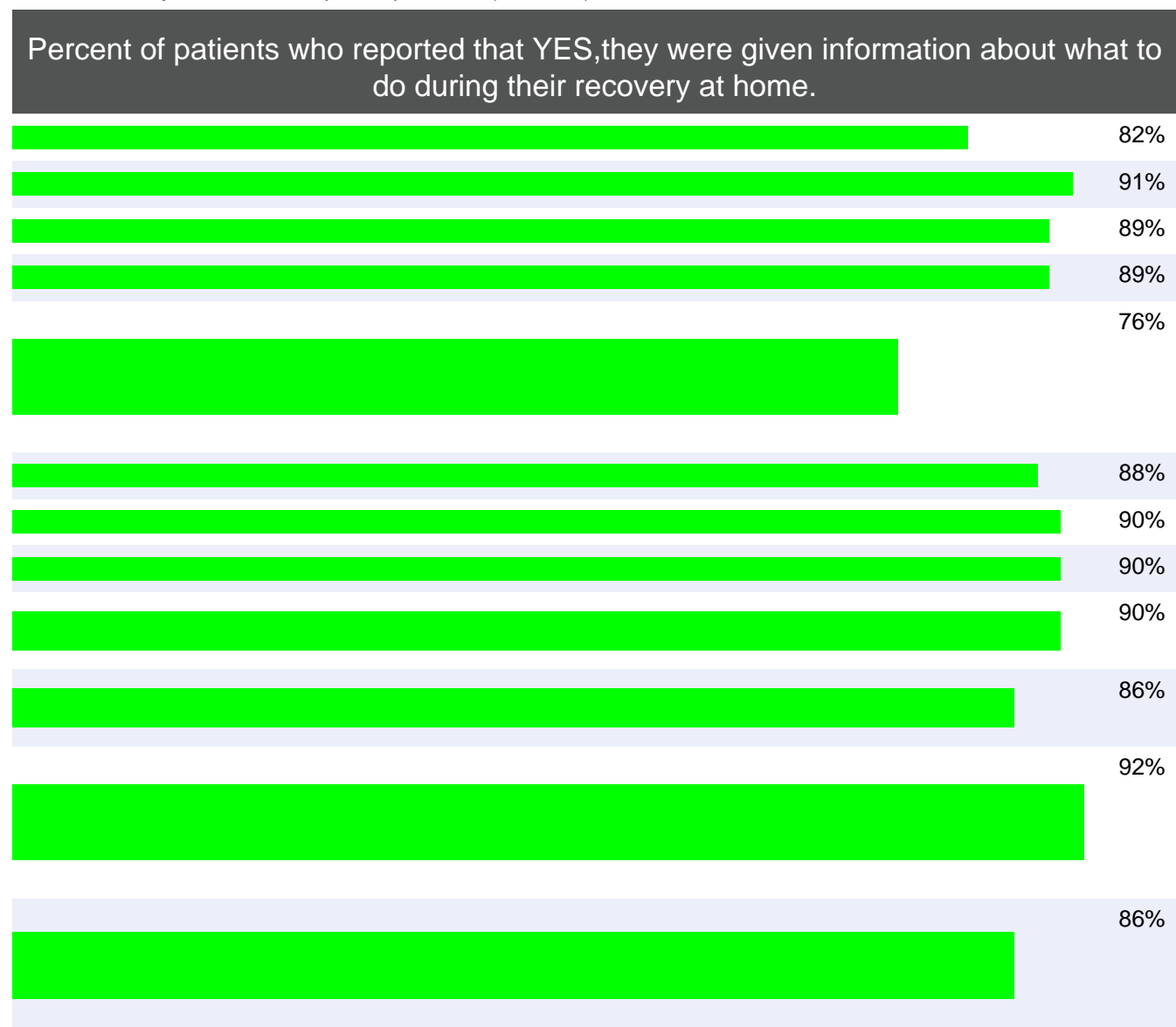
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Percent of patients who reported that the area around their room was "Always" quiet at night.



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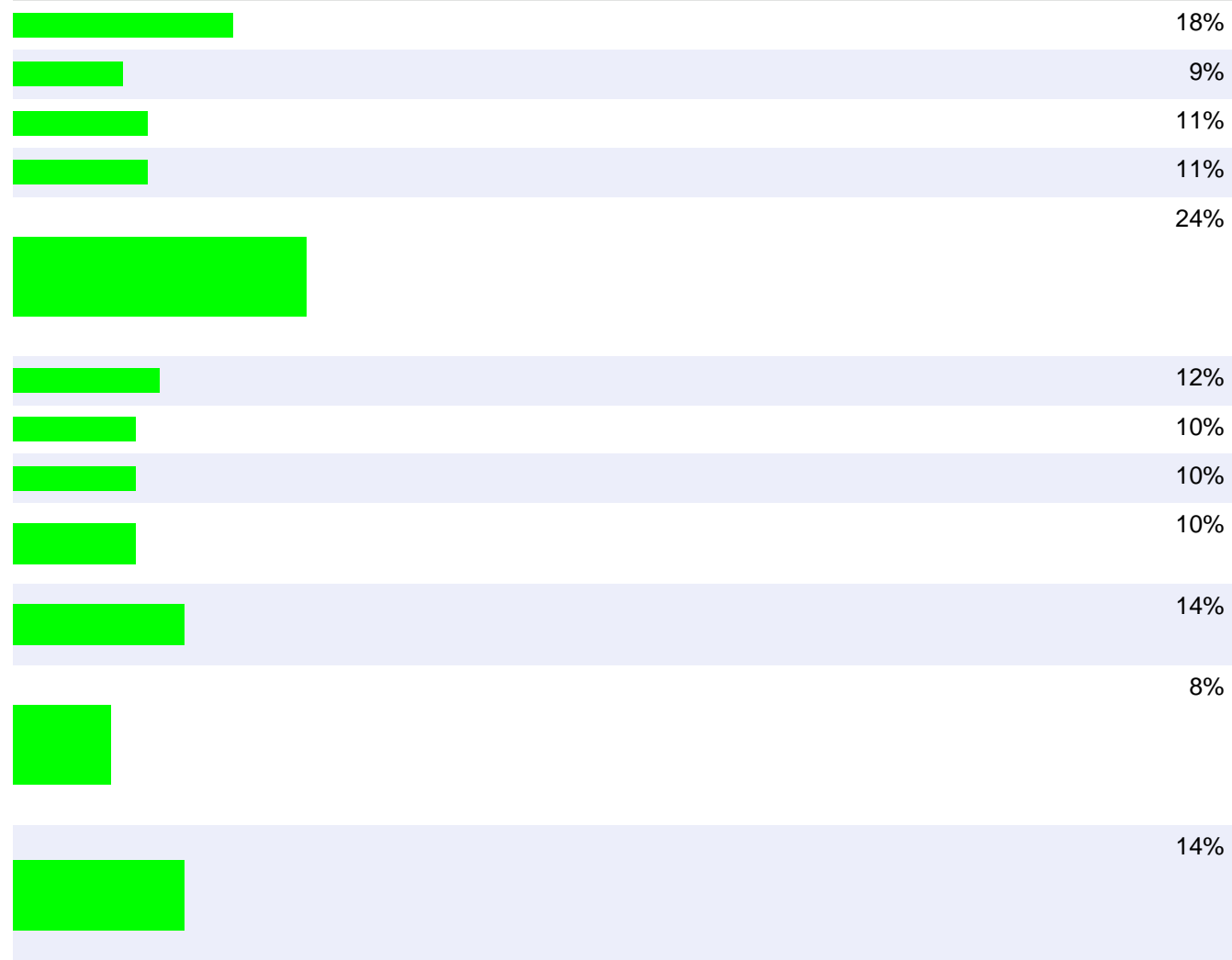
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Percent of patients who reported that they were not given information about what to do during their recovery at home.



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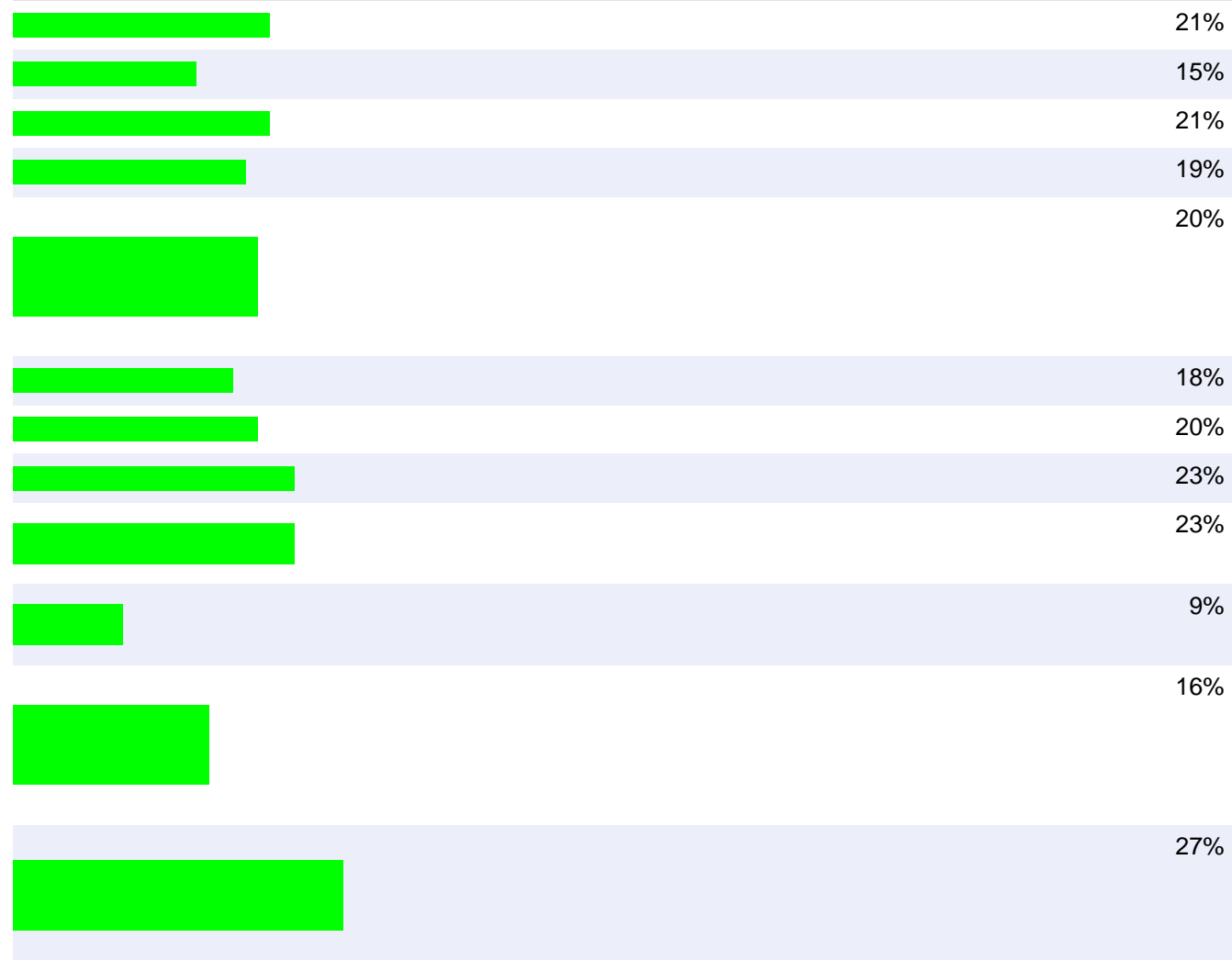
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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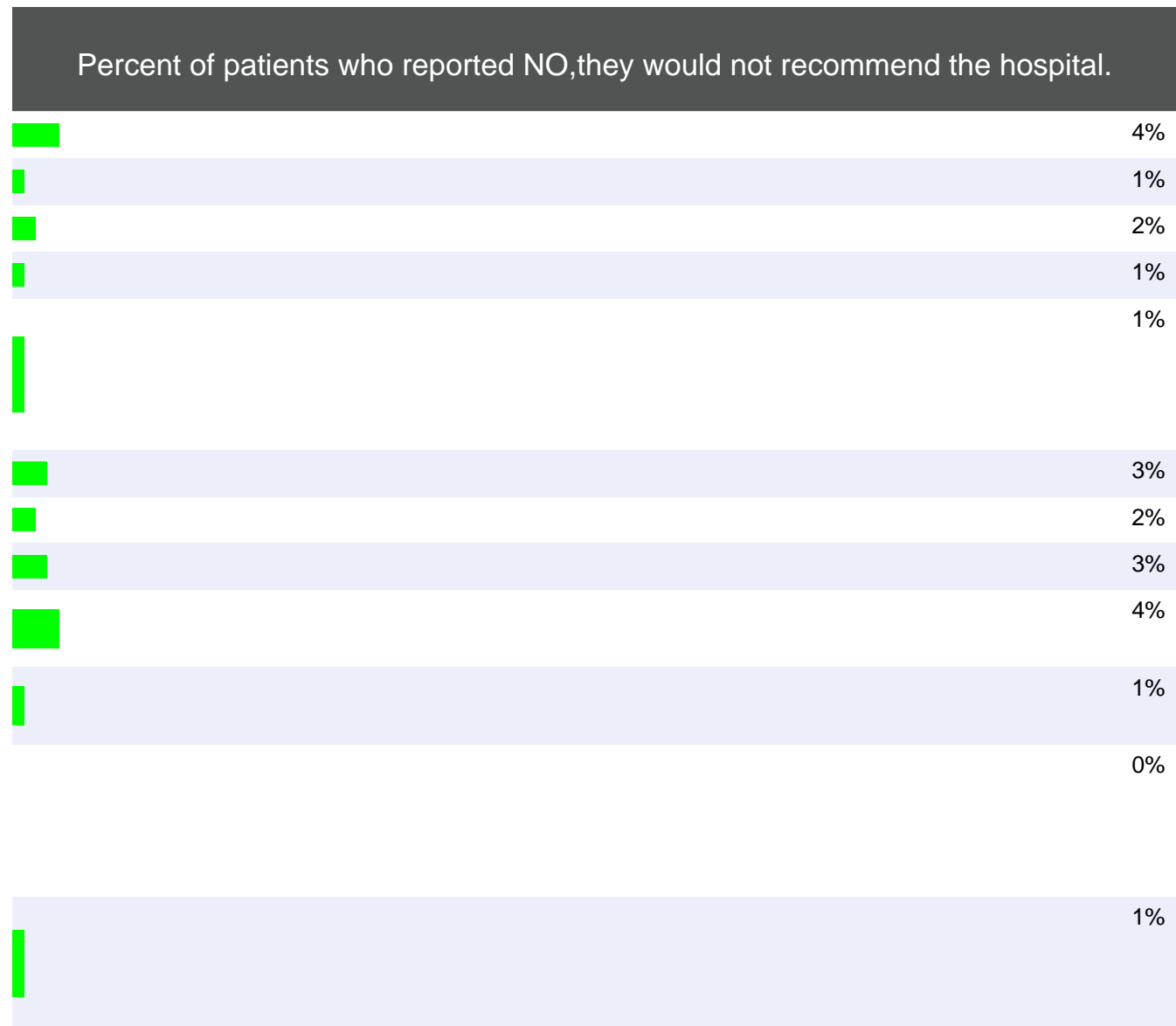
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Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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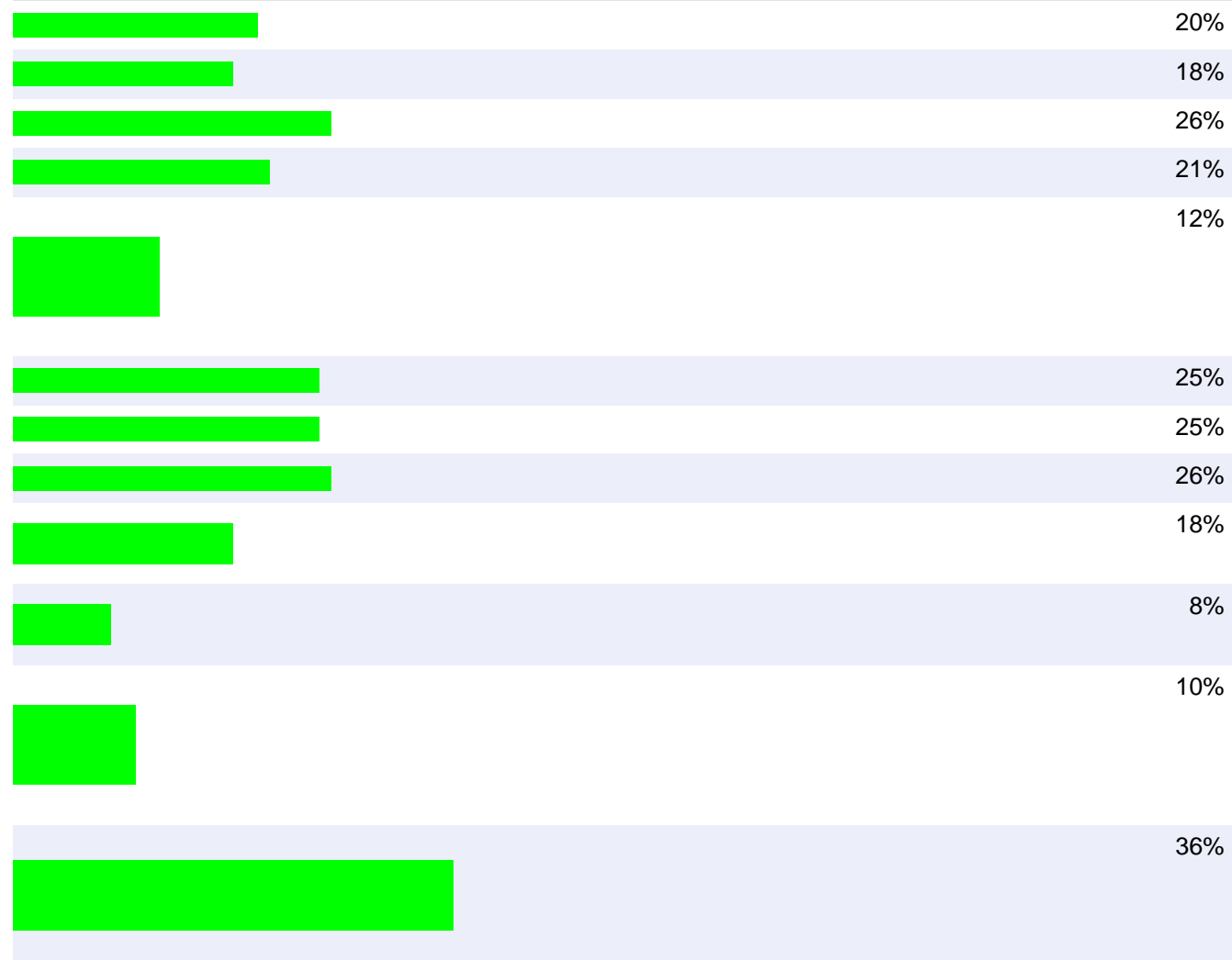
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Percent of patients who reported YES,they would probably recommend the hospital.



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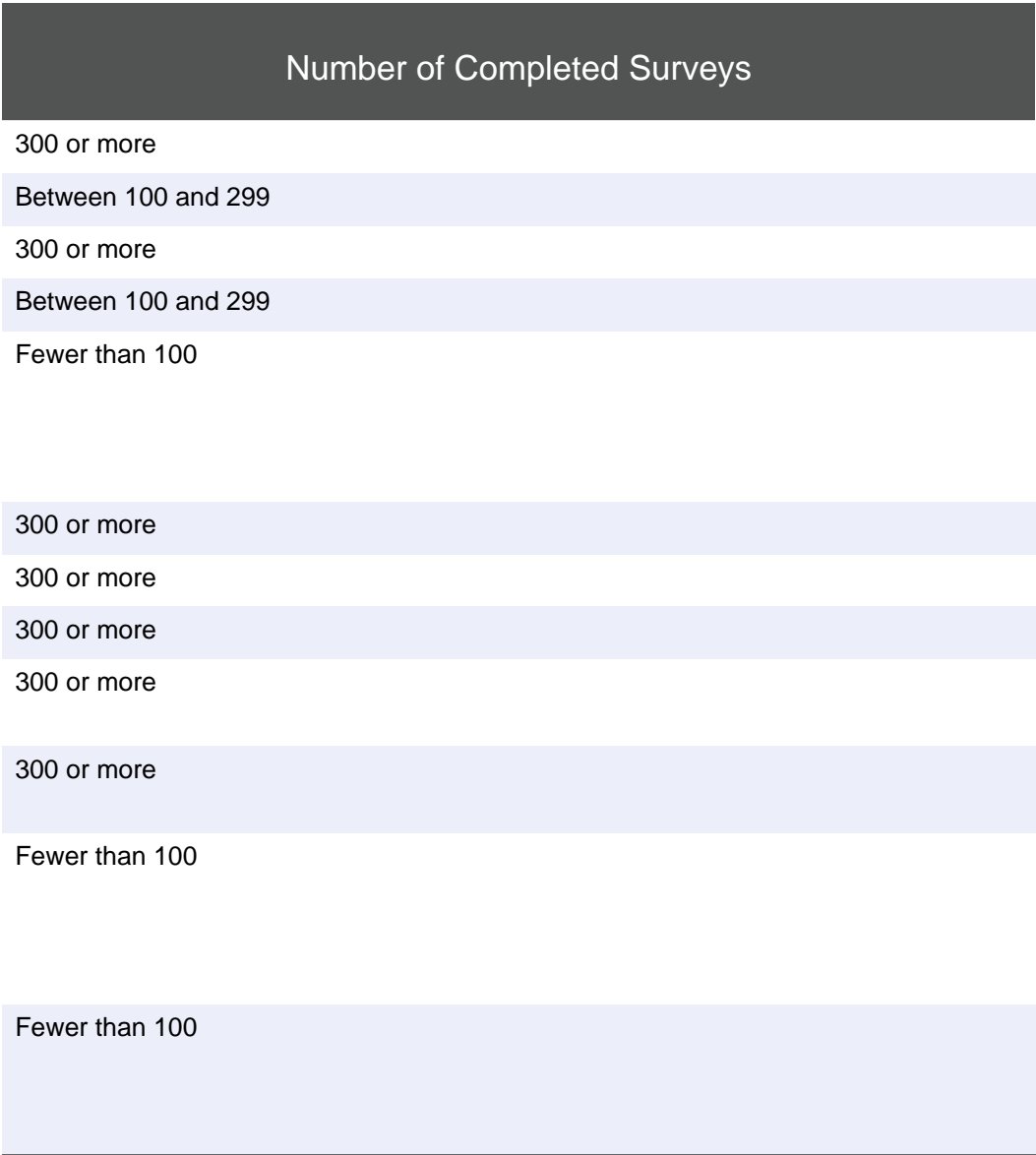
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Percent of patients who reported YES, they would definitely recommend the hospital.








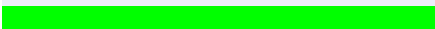

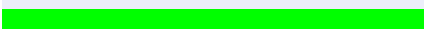




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Survey Response Rate Percent	Hospital Footnote
	36%
	46%
	45%
	42%
	22% Very few patients were eligible for the HCAHPS survey. The scores shown reflect fewer than 50 completed surveys. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	40%
	38%
	39%
	39%
	59%
	46% Very few patients were eligible for the HCAHPS survey. The scores shown reflect fewer than 50 completed surveys. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	32% Very few patients were eligible for the HCAHPS survey. The scores shown reflect fewer than 50 completed surveys. Use these scores with caution, as the number of surveys

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431326	MILBANK AREA HOSPITAL/AVERA HEALTH - CAH	901 E VIRGIL AVE
431330	AVERA ST BENEDICT HEALTH CENTER - CAH	401 WEST GLYNN DRIVE
431331	AVERA DELLS AREA HOSPITAL - CAH	909 N IOWA AVE
431332	AVERA DESMET MEMORIAL HOSPITAL - CAH	306 PRAIRIE AVENUE SW, PO BOX 160
431337	AVERA HAND COUNTY MEMORIAL HOSPITAL AND CLINIC	300 W 5TH ST
431338	AVERA GREGORY HOSPITAL	400 PARK STREET PO BOX 408

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MILBANK	SD
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PARKSTON	SD
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DELL RAPIDS	SD
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DE SMET	SD
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MILLER	SD
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GREGORY	SD
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57252	GRANT	6054324538
57366	HUTCHINSON	6059283311
57022	MINNEHAHA	6054285431
57231	KINGSBURY	6058543329
57362	HAND	6058532421
57533	GREGORY	6058358394

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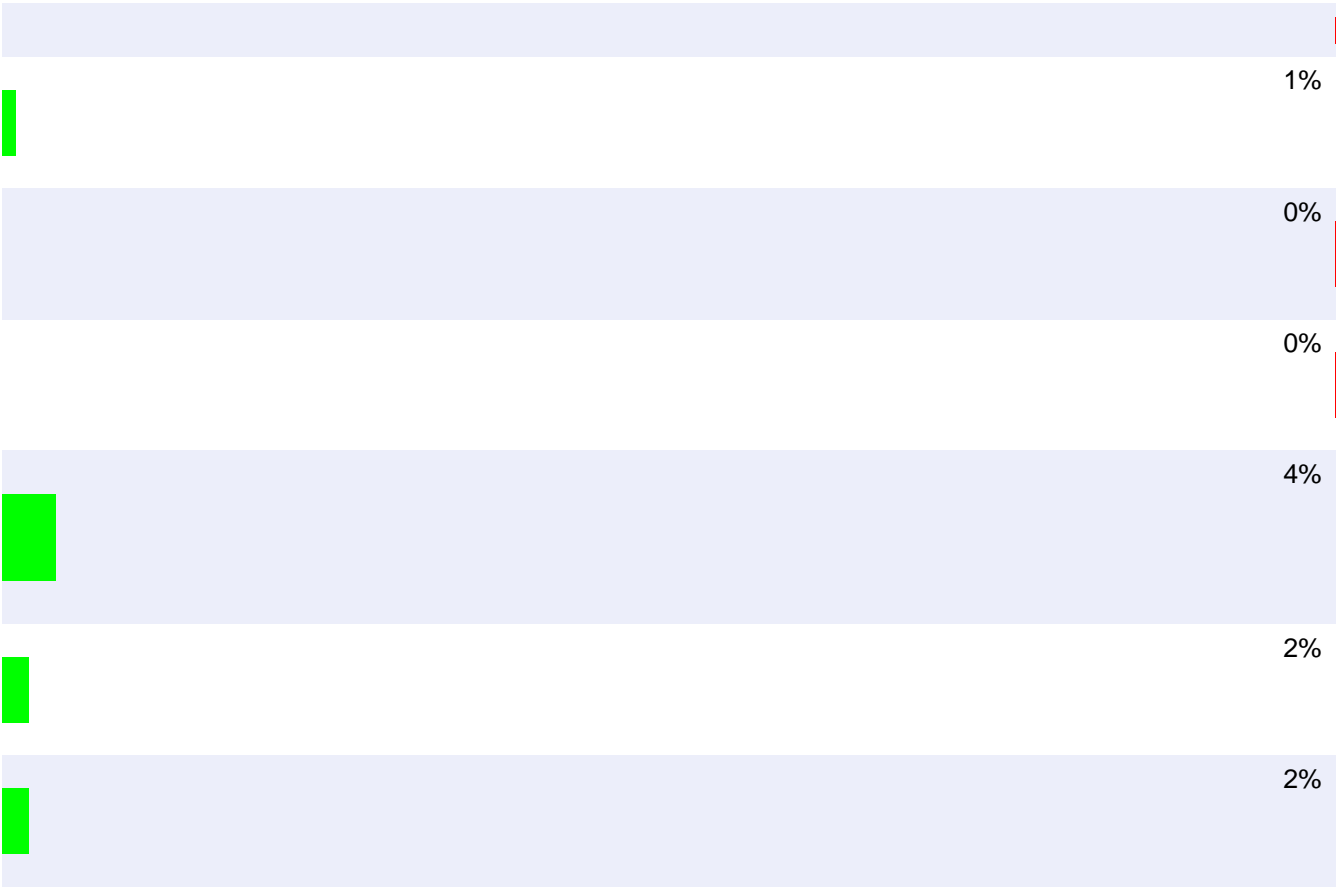
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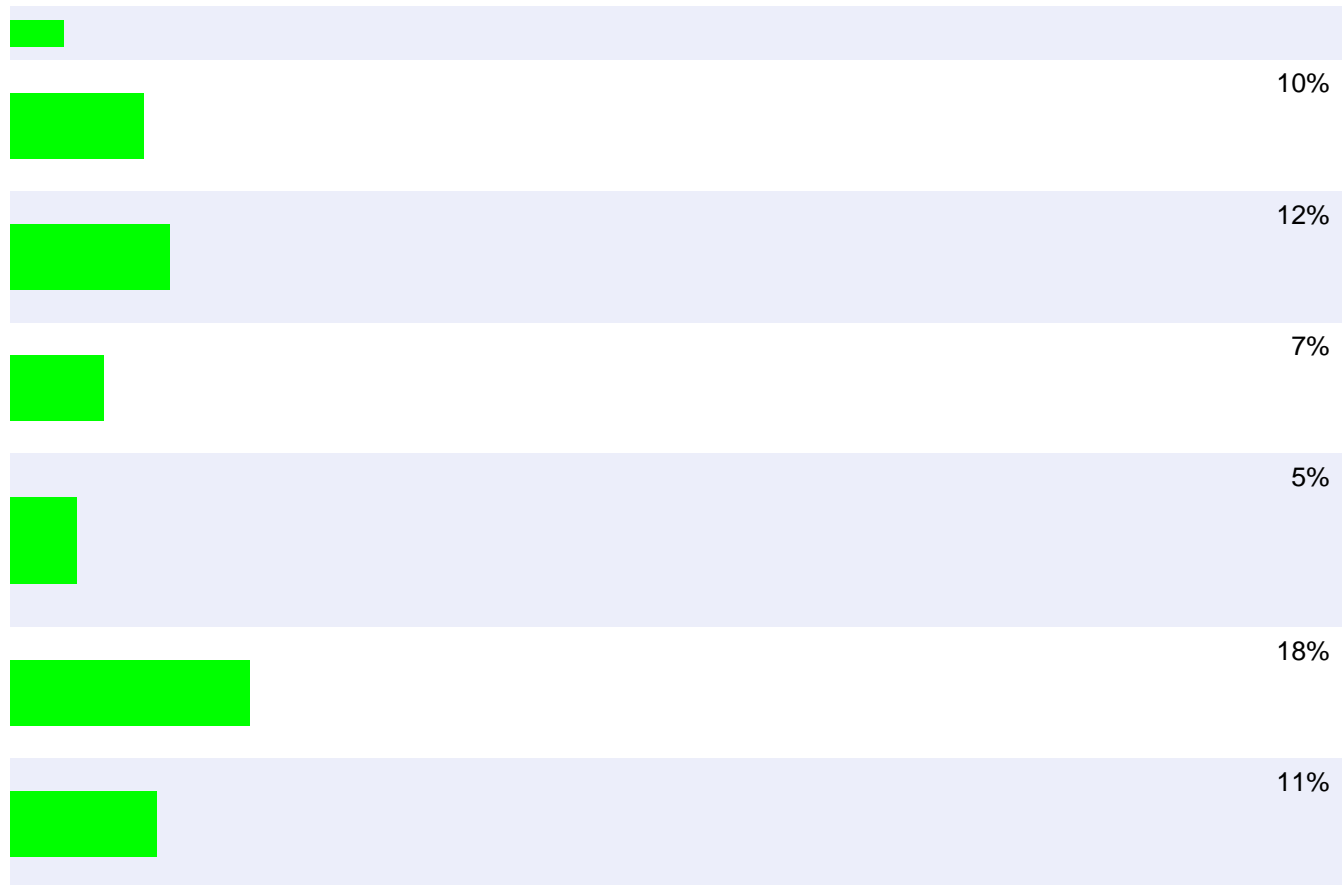
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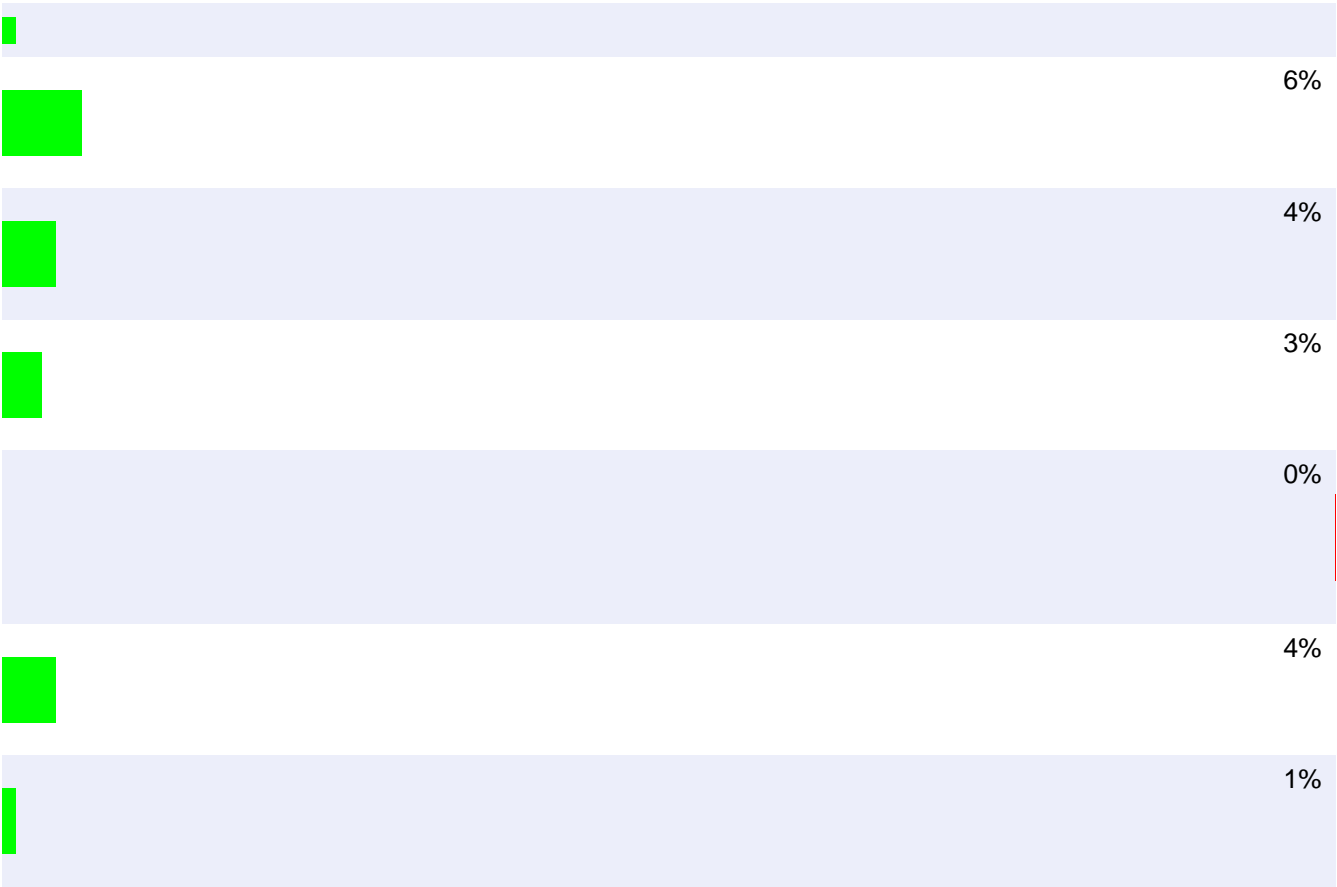
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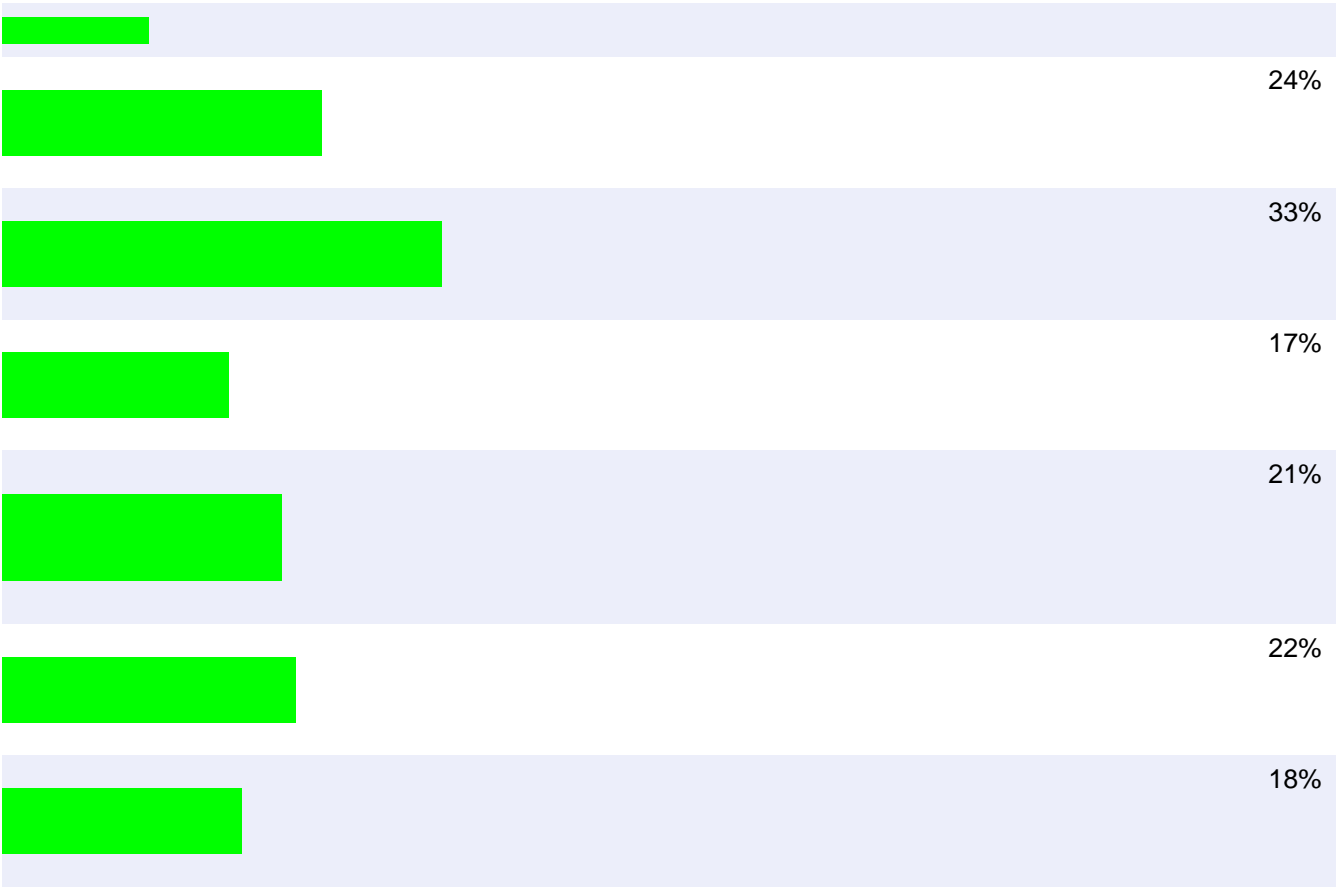
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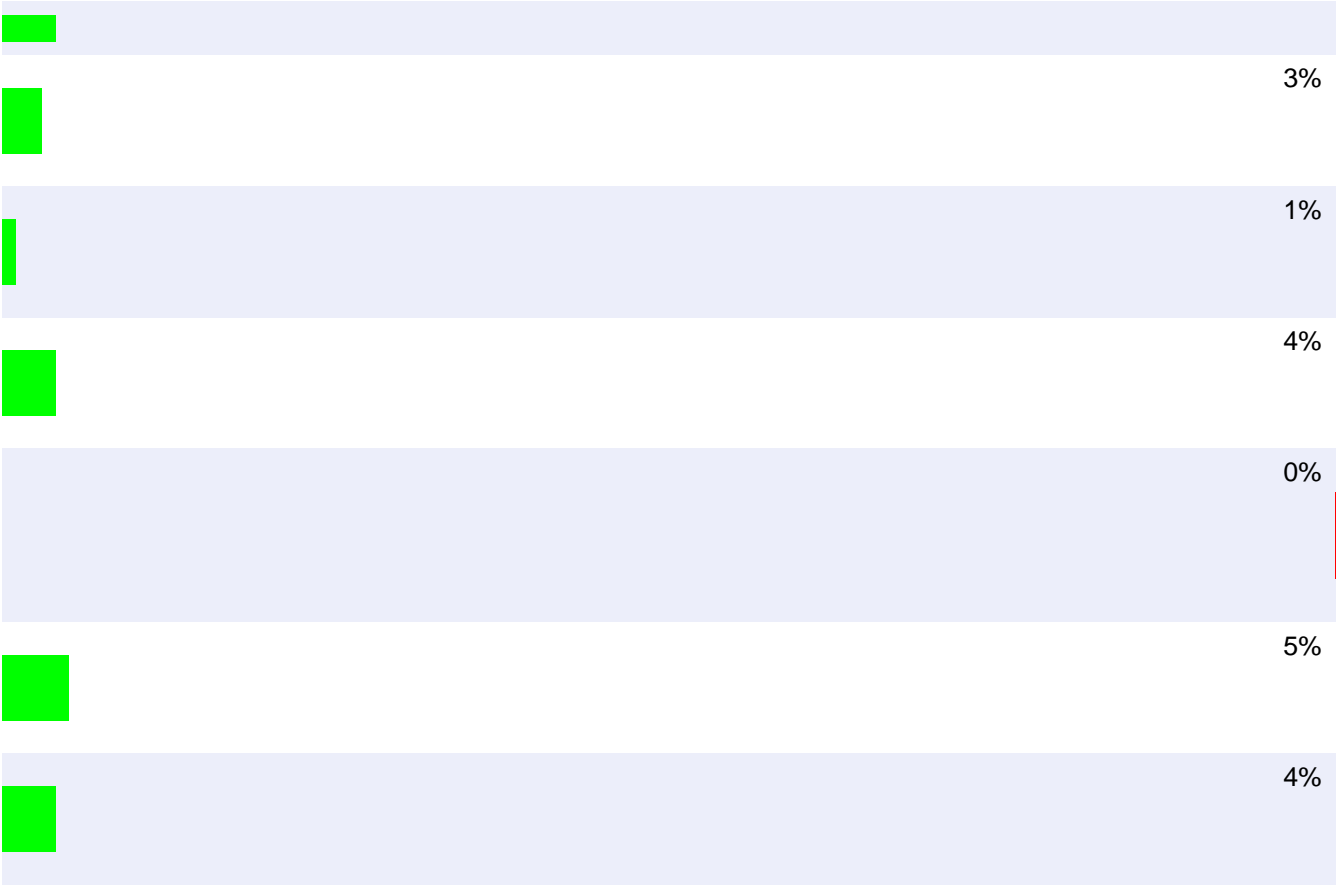
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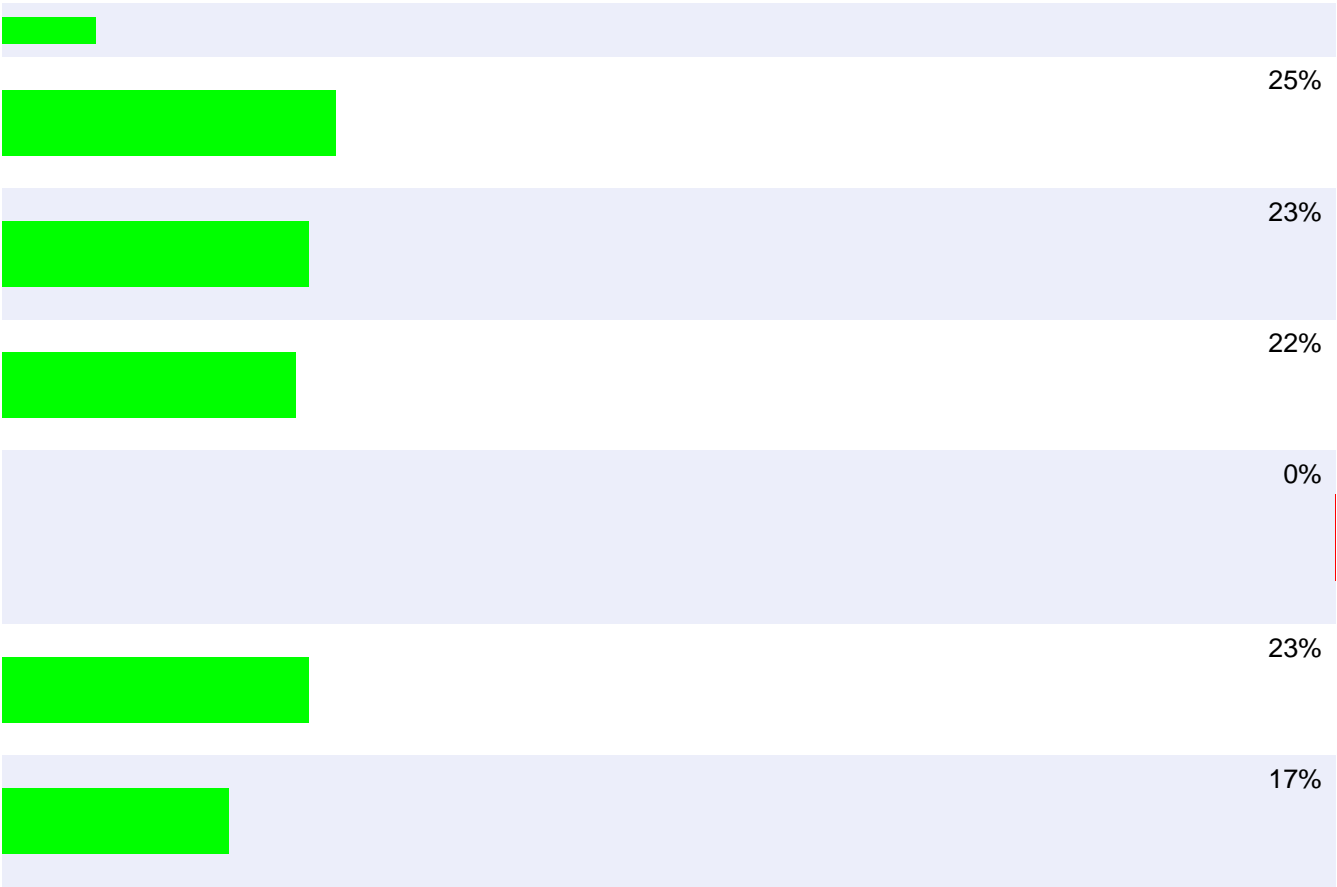
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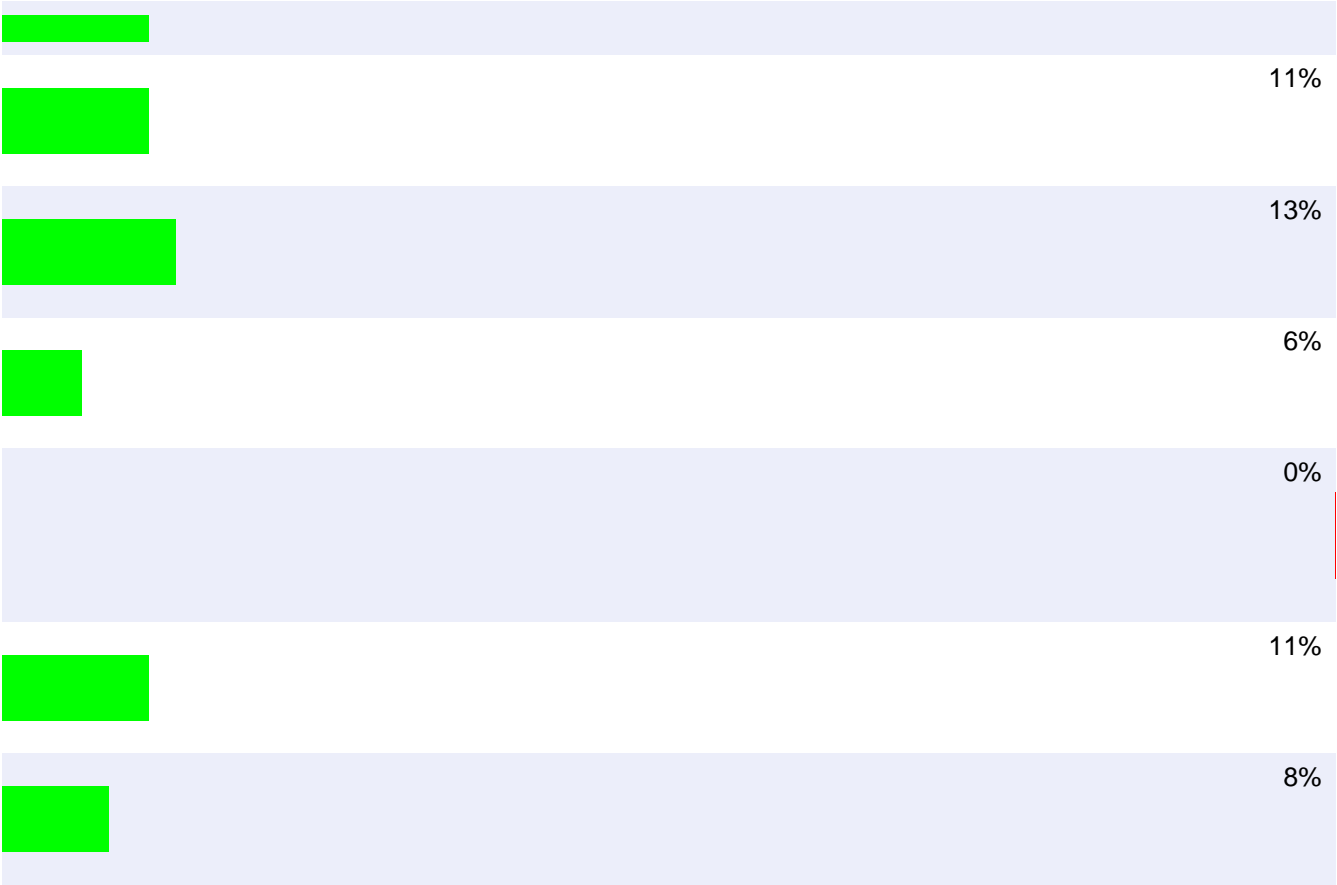
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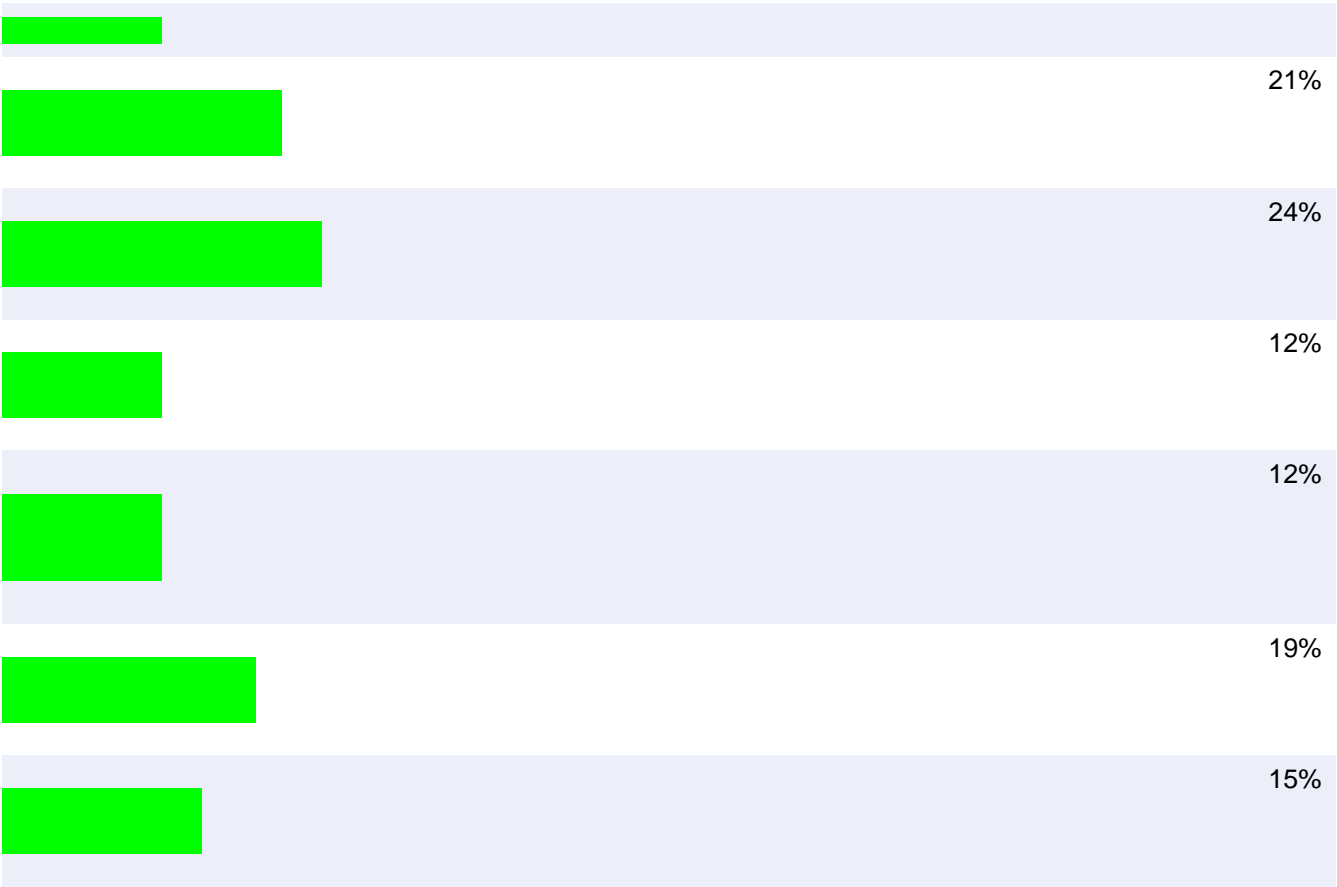
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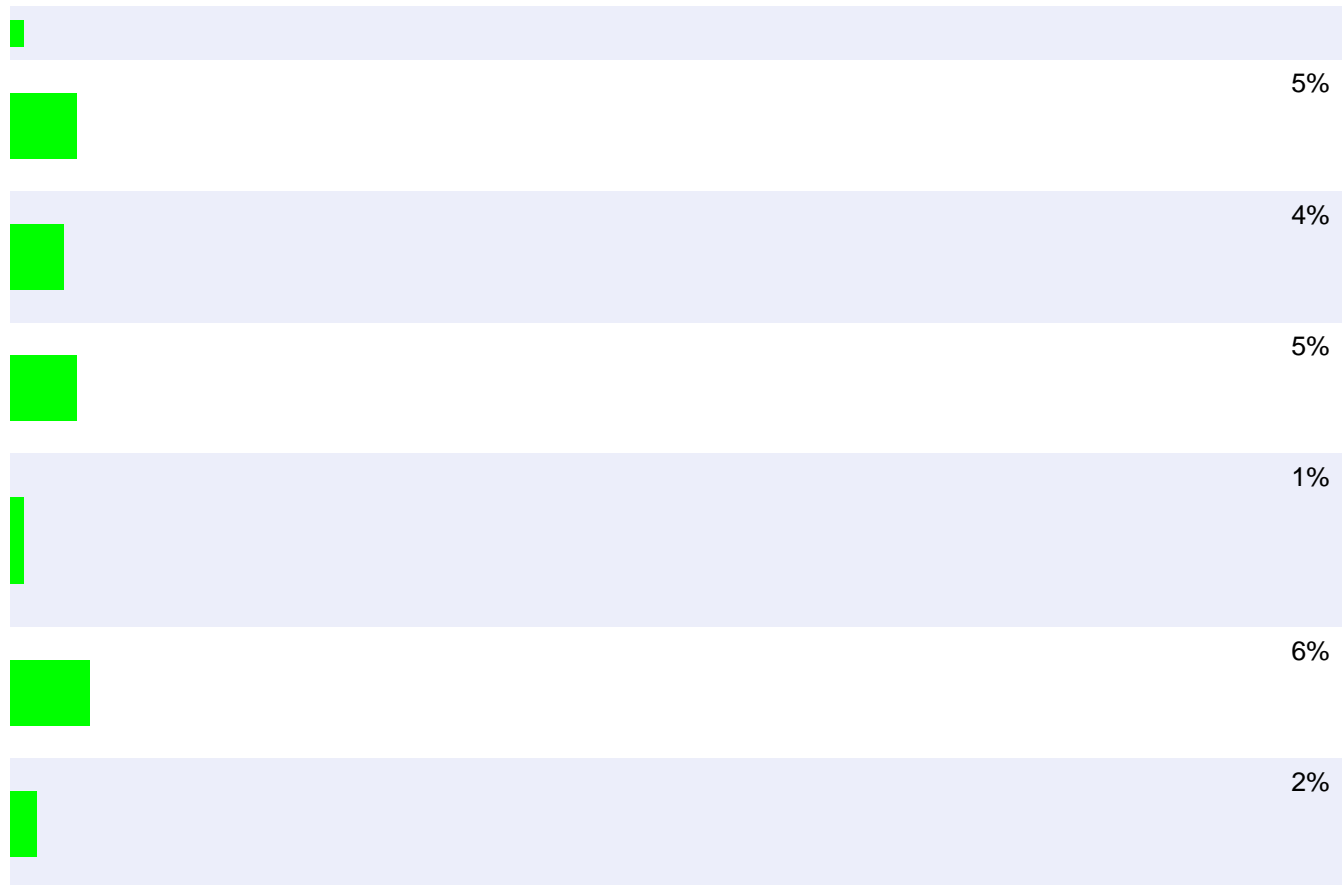
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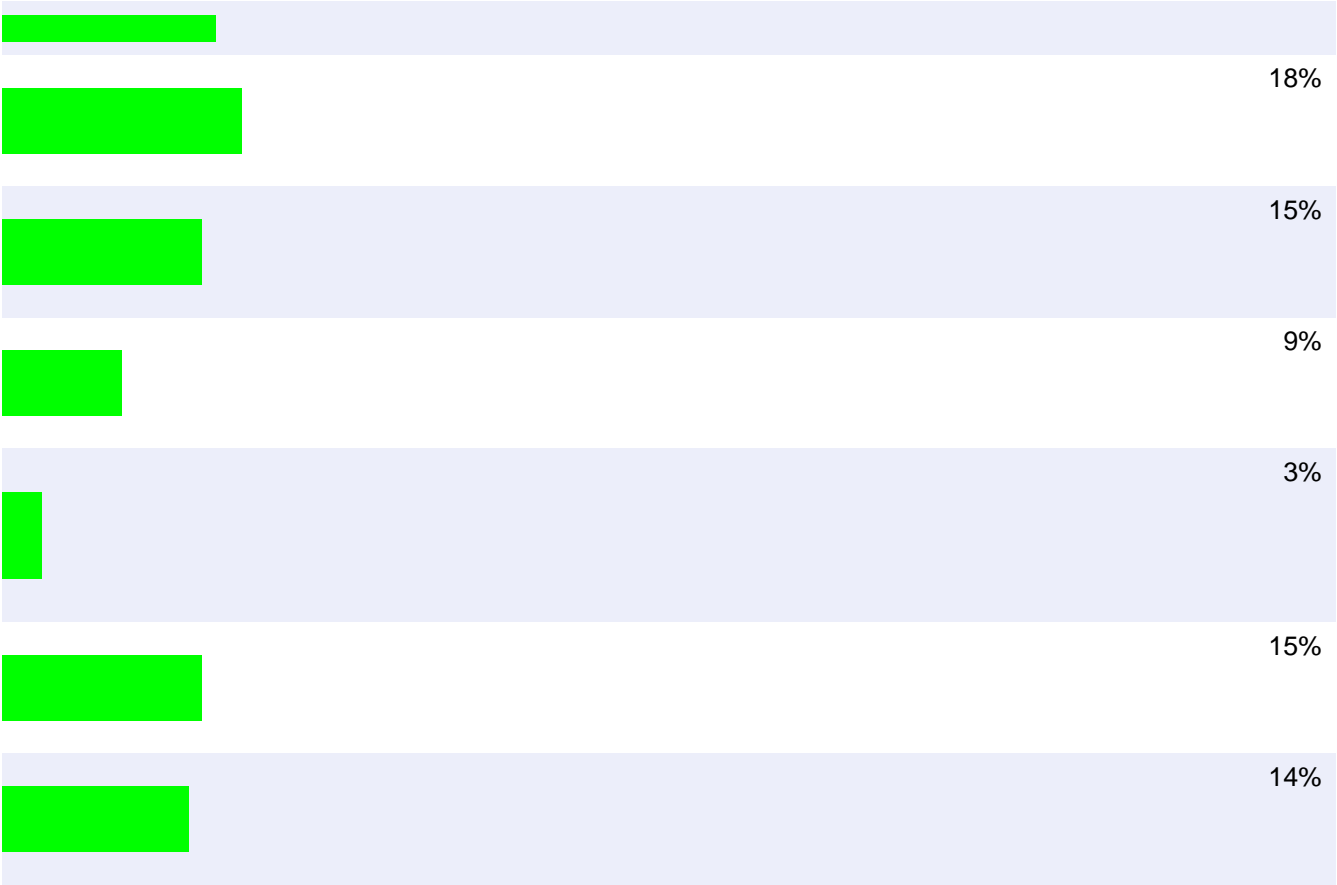
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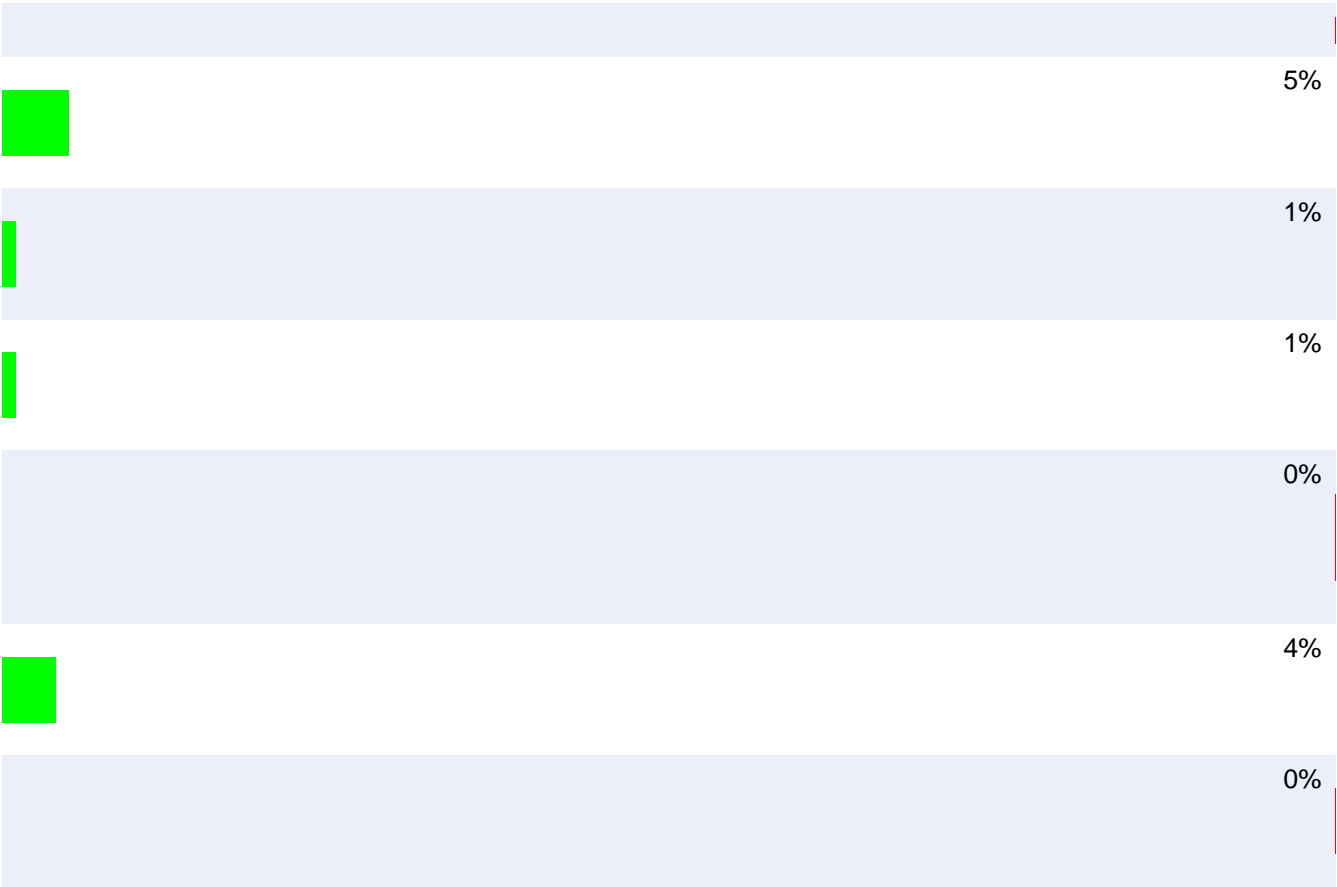
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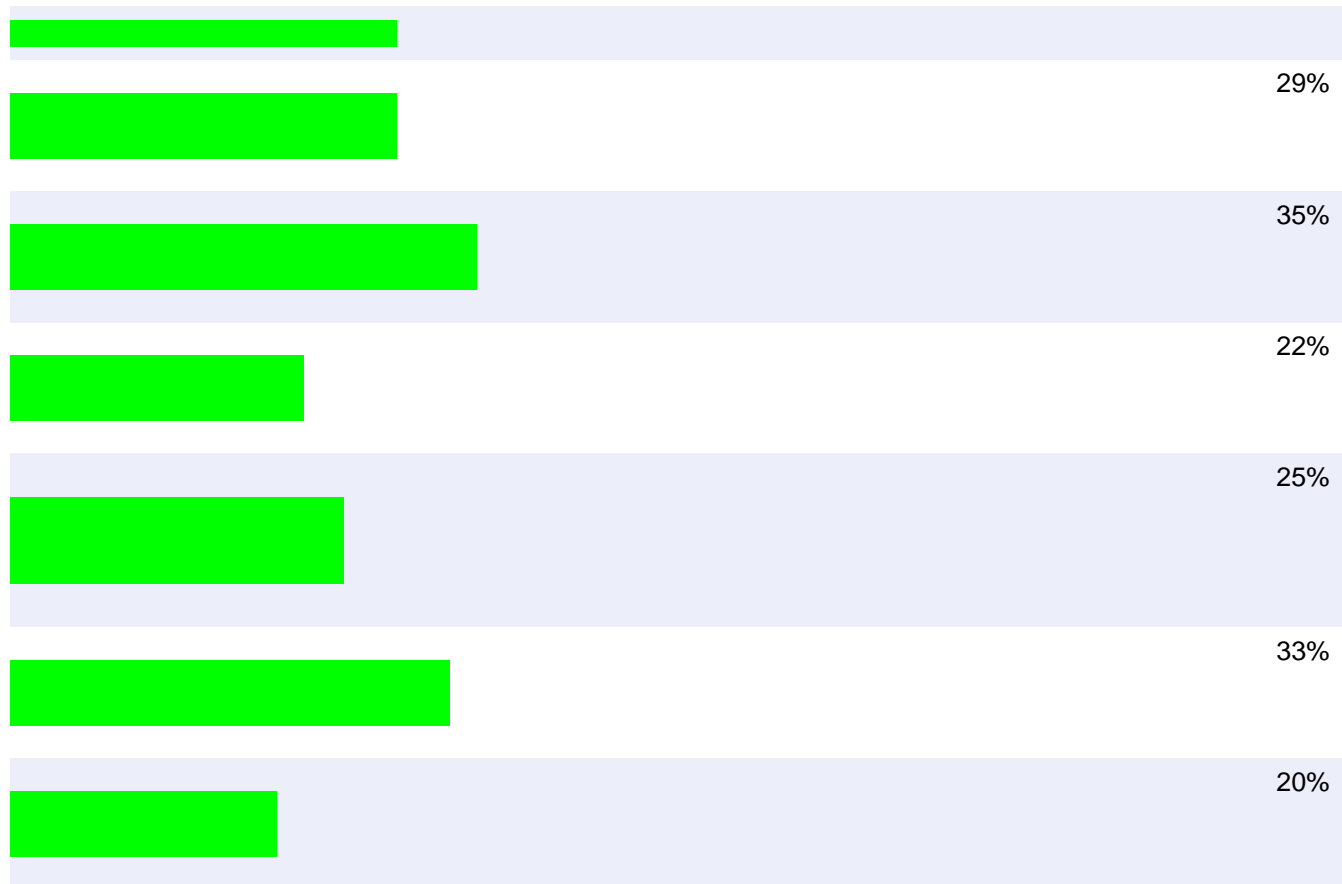
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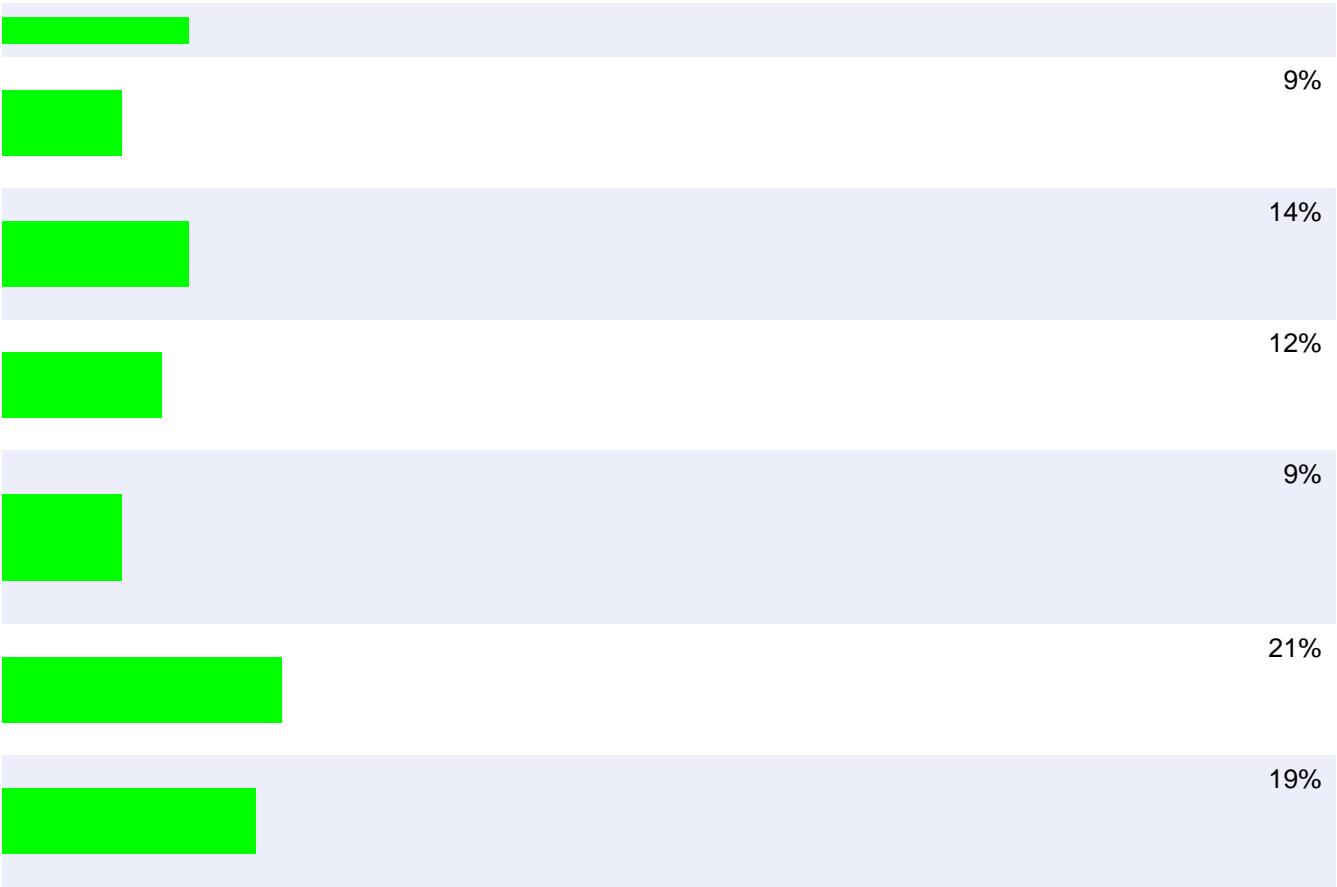
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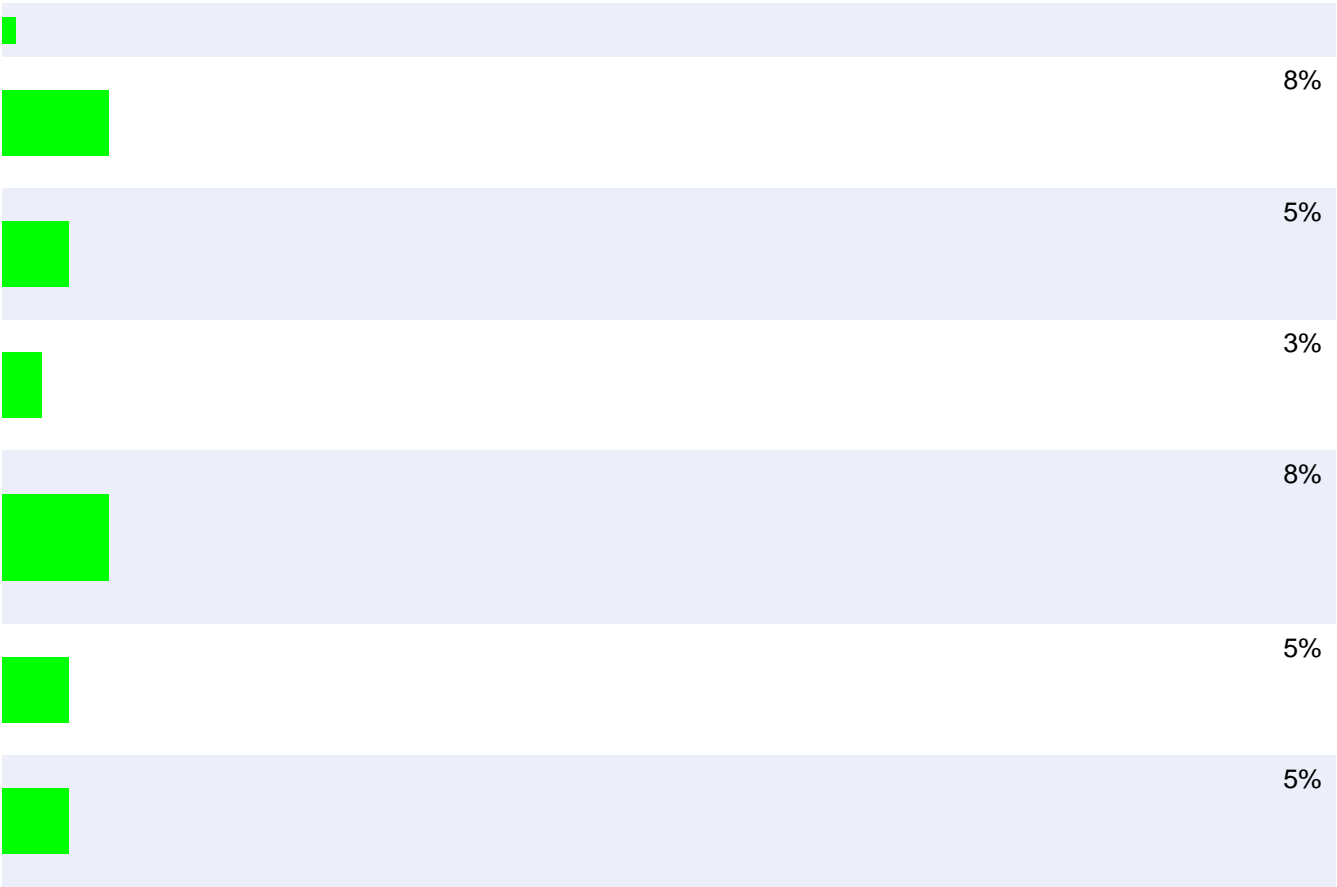
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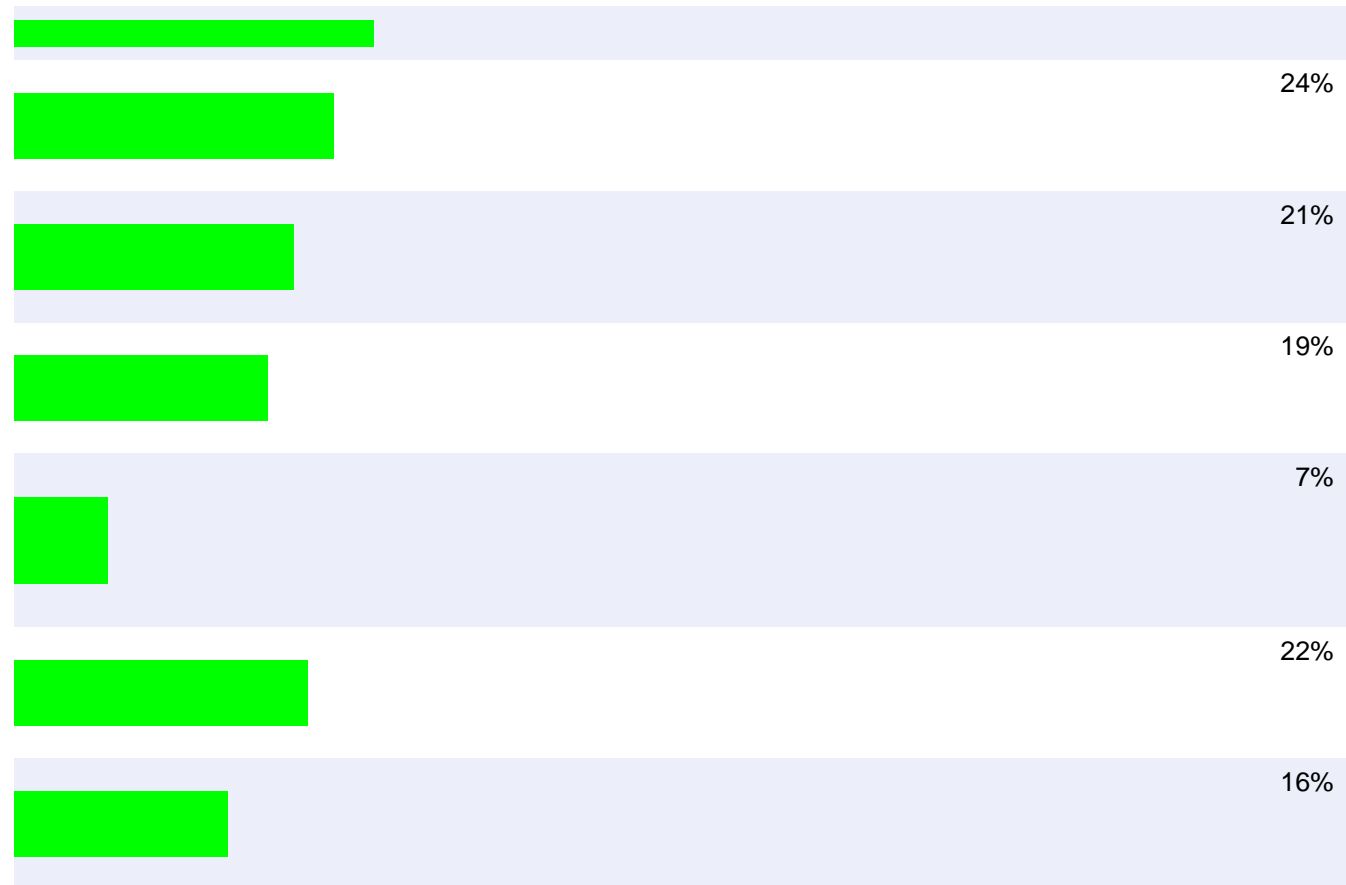
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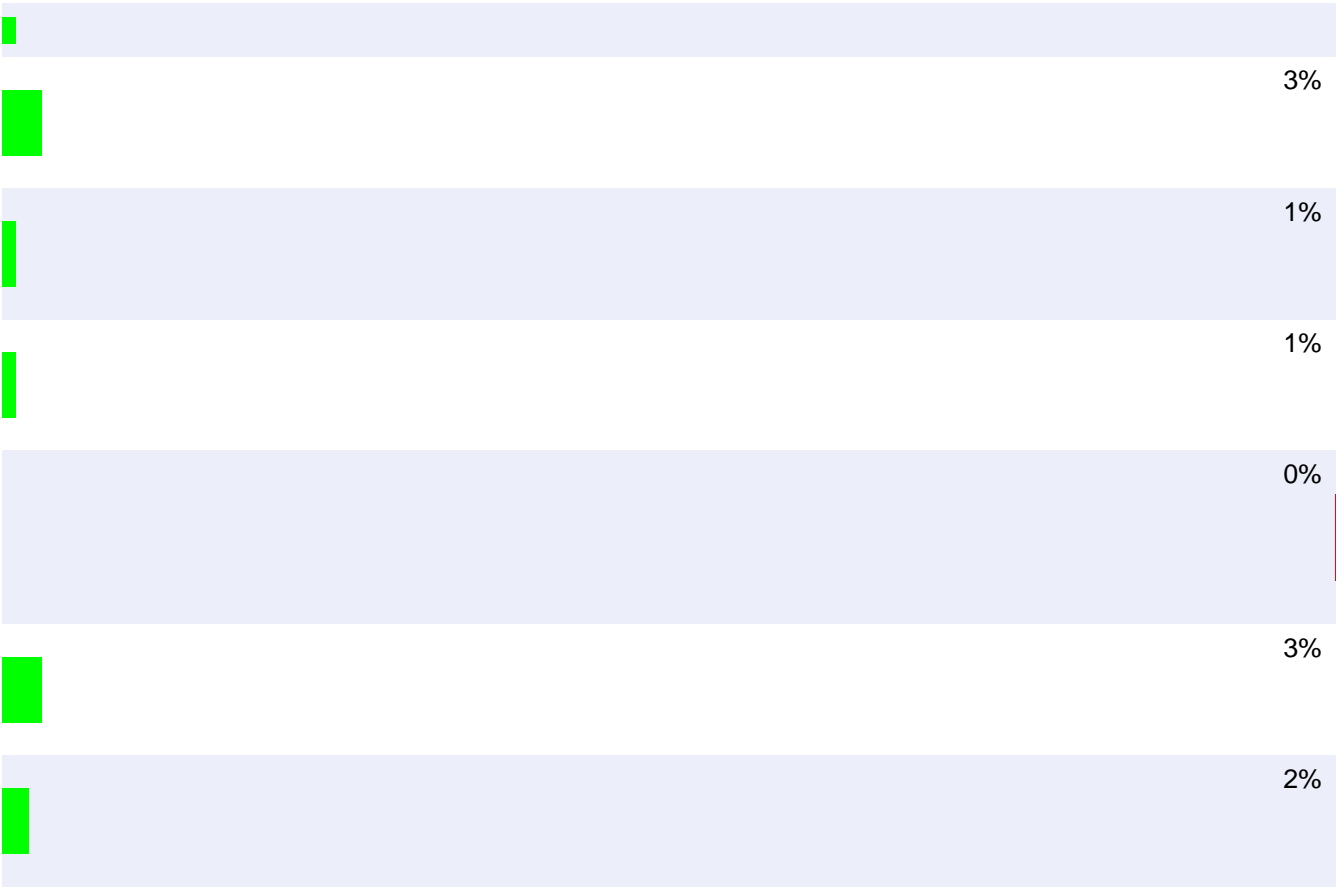
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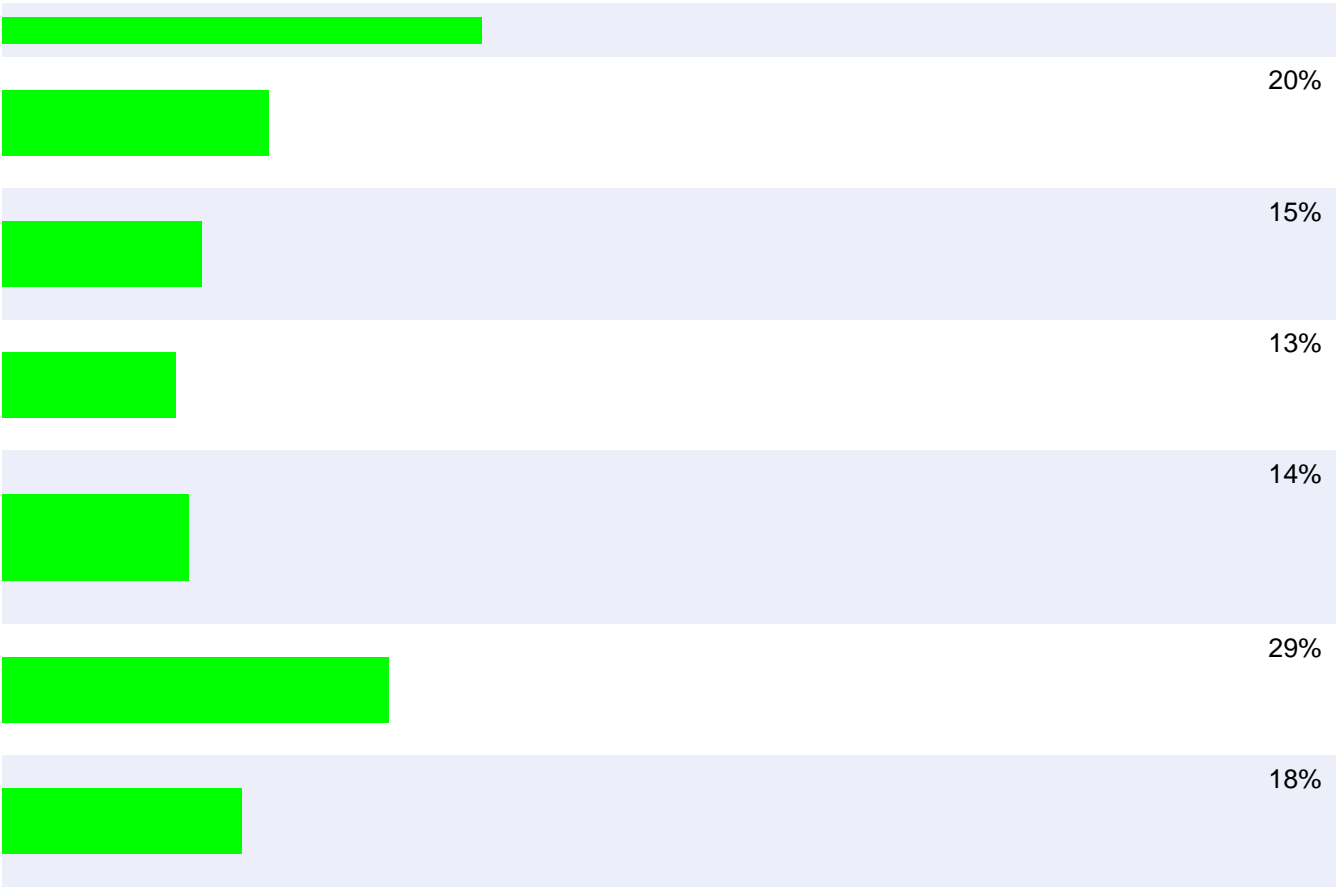
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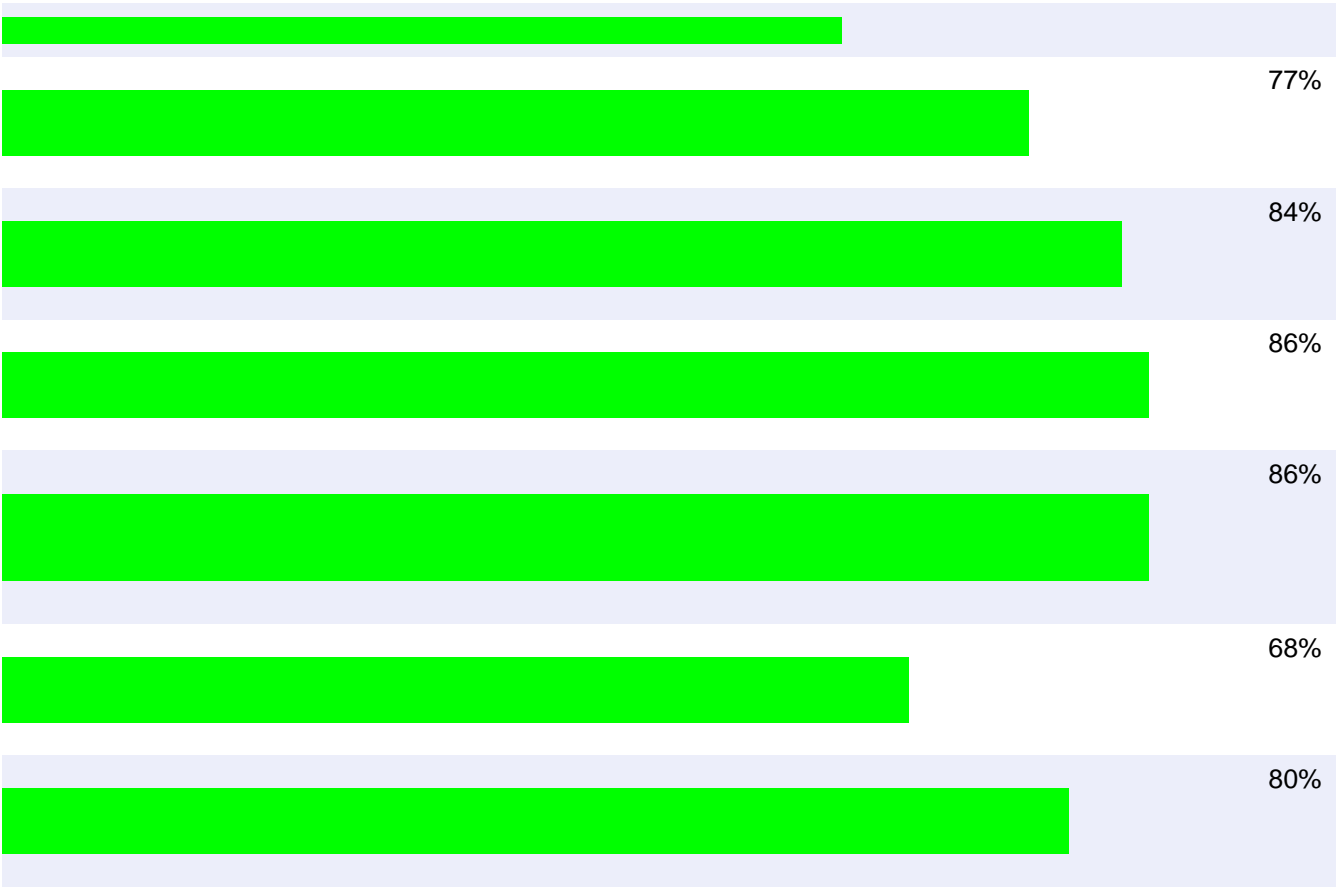
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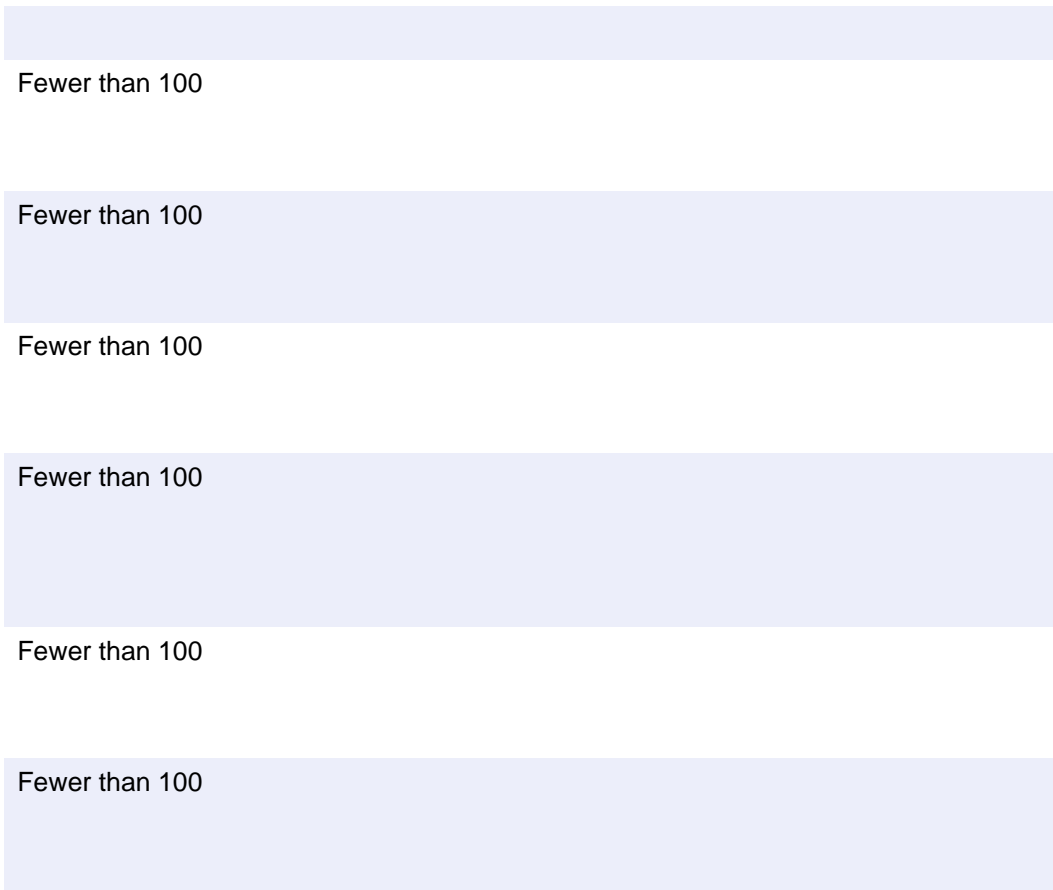
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Fewer than 100

Fewer than 100

Fewer than 100

Fewer than 100

Fewer than 100

Fewer than 100

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	may be too low to reliably assess hospital performance
43%	Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
27%	Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
38%	Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
40%	Very few patients were eligible for the HCAHPS survey. The scores shown reflect fewer than 50 completed surveys. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
44%	Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
30%	Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance